

User Guide - mSupply Mobile

Supplier Invoices - Returning Stock

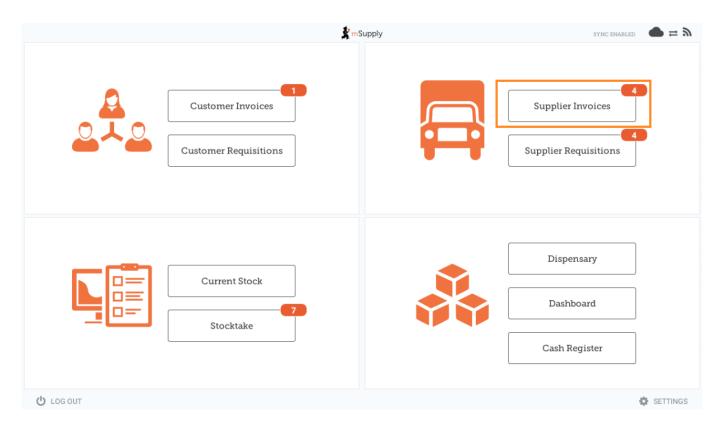
If you have a problem with the stock supplied and need to return something, you can do this against the **Supplier Invoice**.



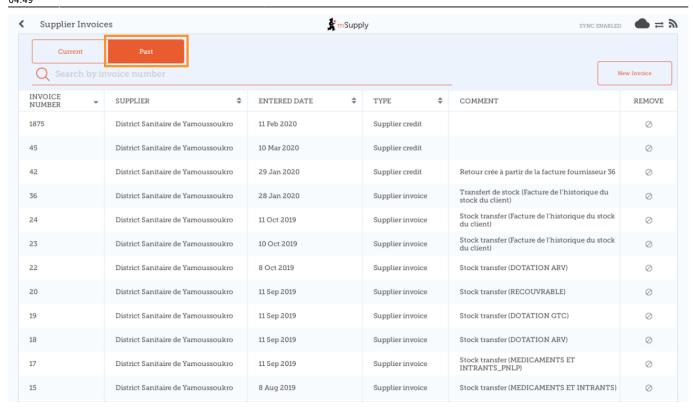
Note: to use this feature, the preference for the **supplier credit module** needs to be enabled for your store.

Let's go through each step...

Click on Supplier Invoices

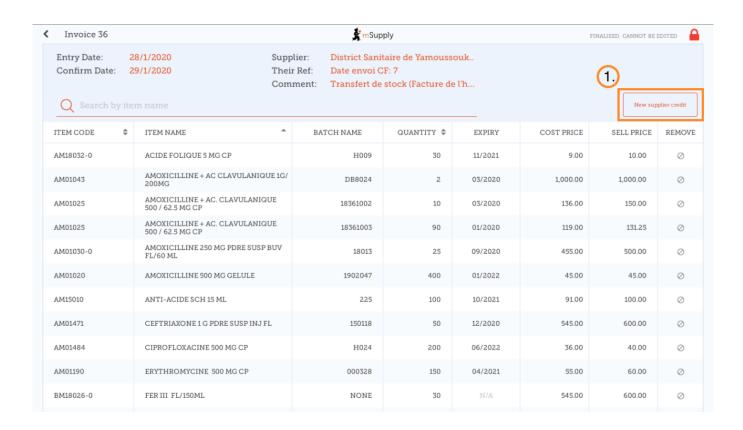


A list of Supplier Invoices will appear. Click on the toggle (highlighted) to select **Past** invoices. You can only return items against a **finalised** invoice.



Click on the Supplier Invoice for the order you have been sent

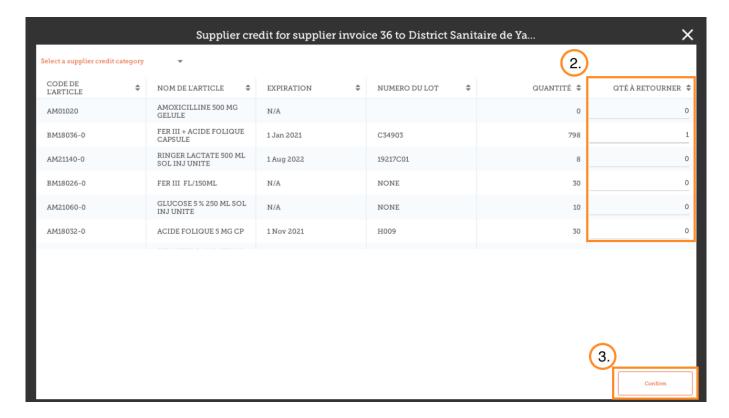
This will open the Supplier Invoice. Click on **New supplier credit** to begin.



Enter quantities to return

Enter the quantity for each item you want to return. You do not need to return all items nor the whole quantity of an item.

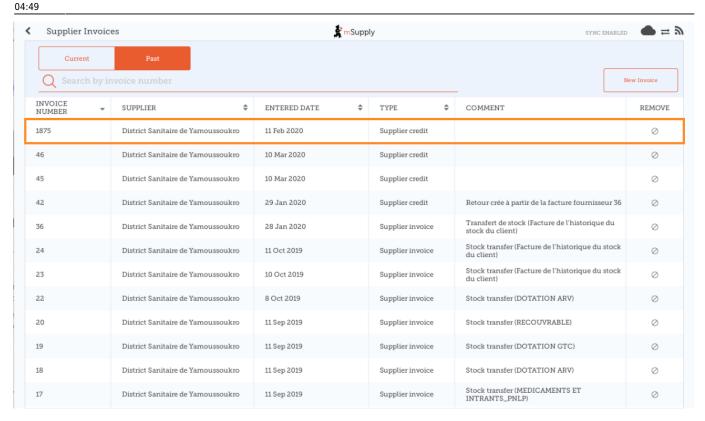
Select a **supplier credit category** using the list at the top left of the screen.



Click **Confirm** when you are finished.

You can then see a new Supplier Credit in the supplier invoice list

 $\label{lem:potential} \begin{tabular}{ll} upgate: \\ 2020/03/10 \en: mobile: user_guide: supplier_invoices_returns https://wiki.msupply.foundation/en: mobile: user_guide: supplier_invoices_returns rev=1583815752 \end{tabular}$



Previous: Supplier Invoices | | Next: Current Stock

From:

https://wiki.msupply.foundation/ - mSupply Foundation Documentation

https://wiki.msupply.foundation/en:mobile:user_guide:supplier_invoices_returns?rev=1583815752

Last update: 2020/03/10 04:49

