



# User Guide - mSupply Mobile

---

## Mobile Settings

The Mobile Settings is where an user with appropriate permissions can carry out certain administration tasks including:

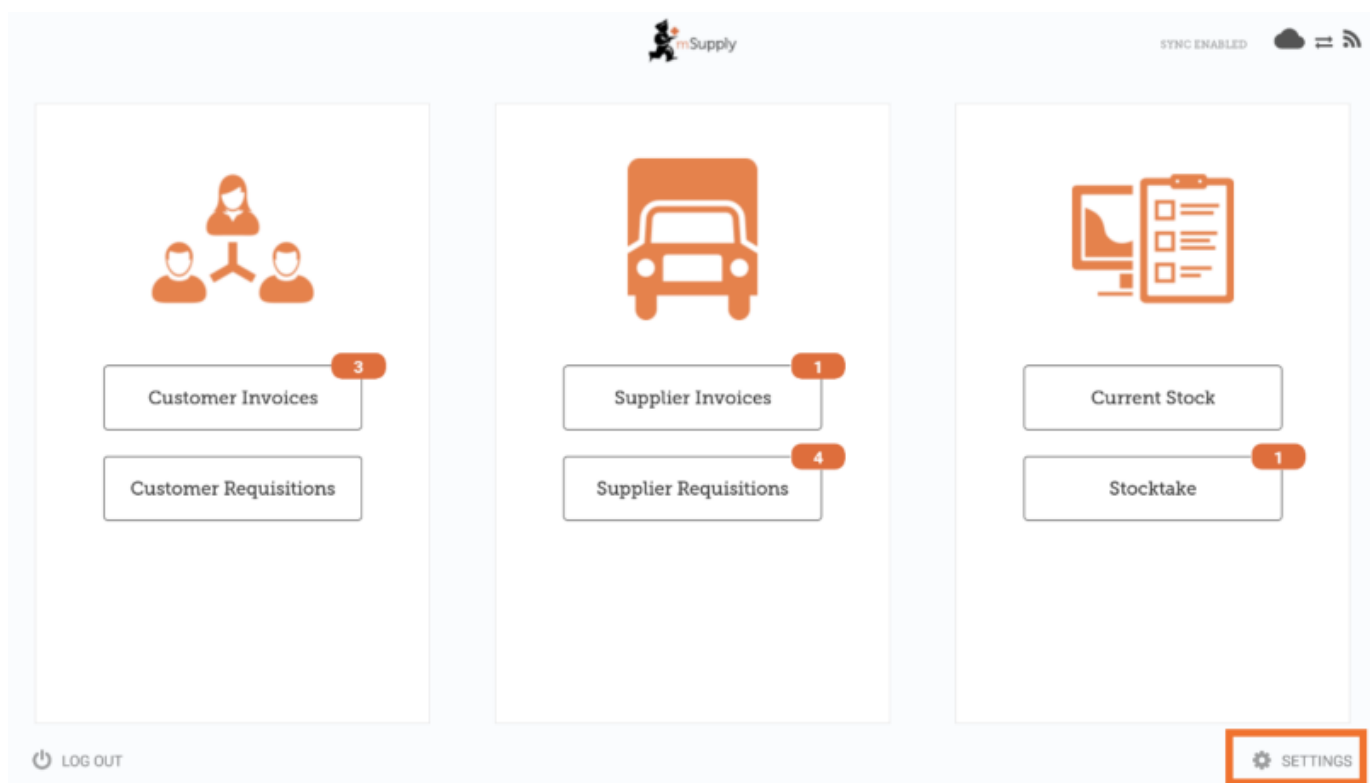
- Editing the **Sync URL** and **Sync Password** for your mobile store
- View the **Realm Explorer**
- **Export Data** (i.e. export your database file).

## Permission to Edit Mobile Settings

To edit mobile settings, the user must have the **View/Edit Preferences** permission set for the mobile store on the Central server - refer [Setting up admin access to the device settings](#).

## Access Mobile Settings

Users with the appropriate permissions can access the mobile **Settings** on the bottom right of the main screen.



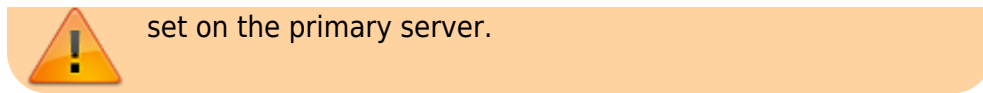
Clicking this button opens the **Settings** window.



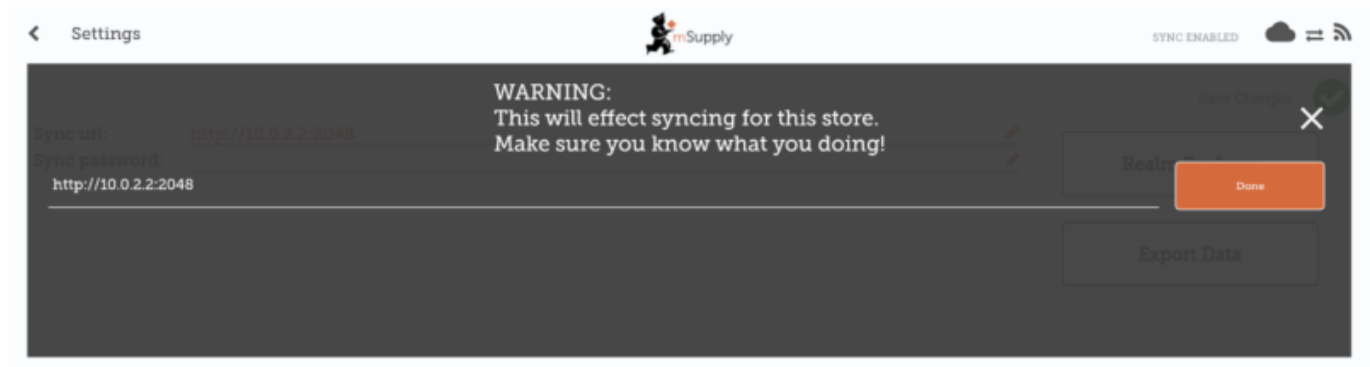
## Editing Sync URL or Sync Password



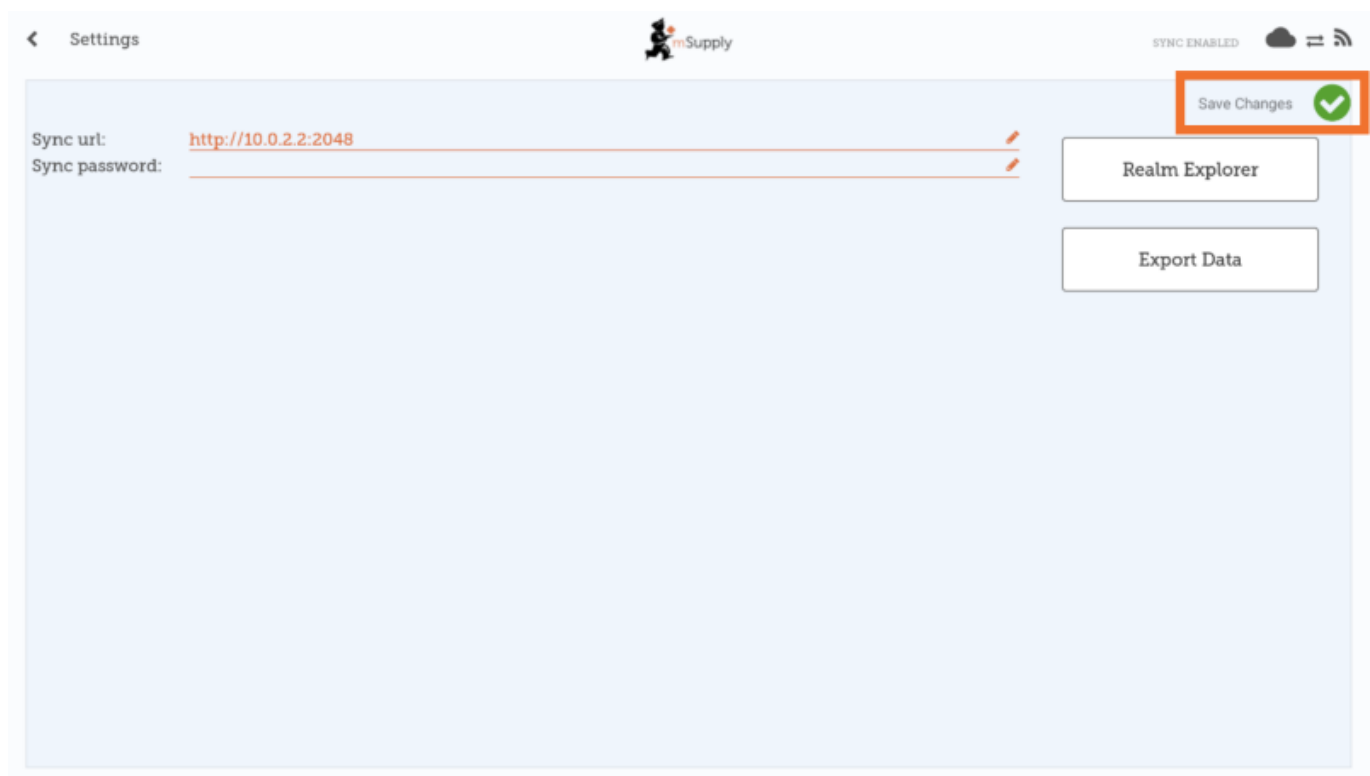
Be careful when editing this, as synchronisation will not work if the **Sync URL** or **Sync Password** do not match what is



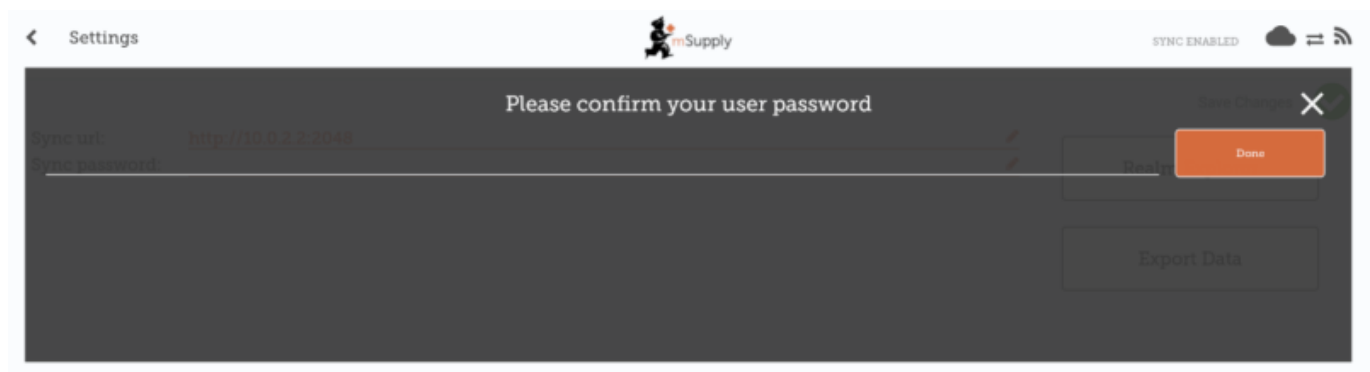
When edited, the following warning will appear:



For changes to occur, click the **Save Changes** button.

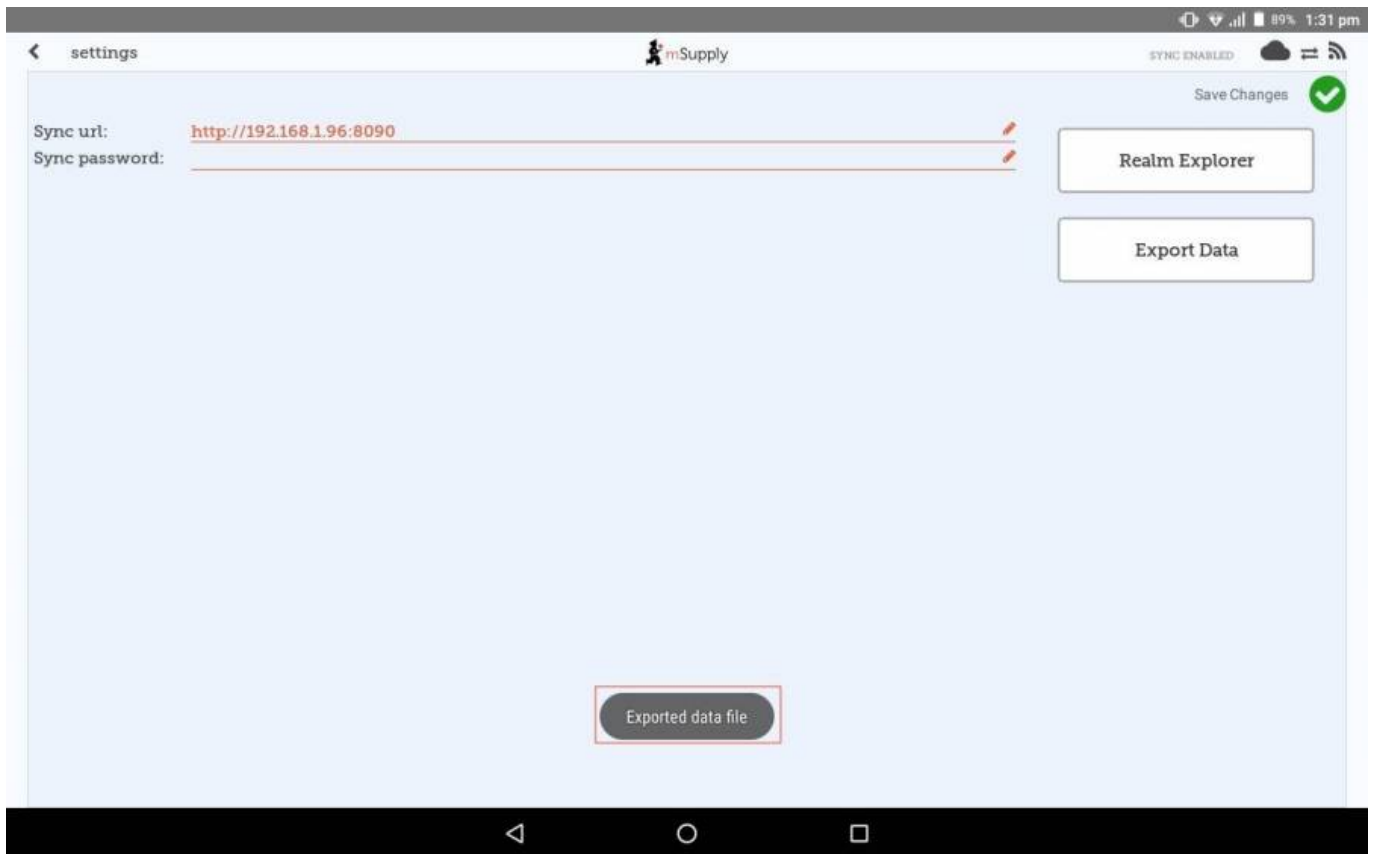


When prompted, re-enter your password to confirm the changes.



## Export data to backup mSupply Mobile database

For support purposes, it may be necessary to recover a backup of the mSupply Mobile database from the device. Click **Export Data** button to generate the backup. You will get a [toast notification](#) saying *Exported data file*.



An admin worker will then be able to recover this backup file from **Download > mSupplyMobile\_data** folder.

Previous: [The Cash Register](#) | | Return to home page: [Userguide - mSupply Mobile](#)

From:  
<https://wiki.msupply.foundation/> - mSupply Foundation Documentation

Permanent link:  
[https://wiki.msupply.foundation/en:mobile:user\\_guide:mobile\\_settings?rev=1595378977](https://wiki.msupply.foundation/en:mobile:user_guide:mobile_settings?rev=1595378977)

Last update: 2020/07/22 00:49

