

Mobile Settings

The Mobile Settings is where an user with appropriate permissions can carry out certain administration tasks including:

- Editing the Sync URL and Sync Password for your mobile store
- View the Realm Explorer
- Export Data (i.e. export your database file).

Permission to Edit Mobile Settings

To edit mobile settings, the user must have the **View/Edit Preferences** permission set for the mobile store on the Central server. Once these permissions are set, the **Settings** button will be visible the next time the user logs in.

In the mSupply Central server:

- 1. Log into the mobile store
- 2. Go to File > Edit users
- 3. Select the mobile user (whom you want to give permission for backing mobile data up), double click it. An edit user window will open.
- 4. Go to Permission (3) tab and check the View/edit preferences permission on



Click **OK** to save it and again click **OK** to close **User list...** window.

Access Mobile Settings

Users with the appropriate permissions can access the mobile **Settings** on the bottom right of the main screen.

2025/07/11 10:02	3/5	Mobile Settings
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Customer Invoices	Supplier Invoices	Current Stock
Customer Requisitions	Supplier Requisitions	Stocktake
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Clicking this button opens the **Settings** window.

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Sync un: Sync password:	ntp://10.0.2.2.2048	Realm Explorer	
		Export Data	

Editing Sync URL or Sync Password



Be careful when editing this, as synchronisation will not work if the **Sync URL** or **Sync Password** do not match what is set on the primary server. Last update: 2020/07/22 en:mobile:user_guide:mobile_settings https://wiki.msupply.foundation/en:mobile:user_guide:mobile_settings?rev=1595377925 00:32

When edited, the following warning will appear:

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http://10 0 2.2:20	WARNING: This will effect syncing for this store. Make sure you know what you doing!	Realty Dore
		Export Data

For changes to occur, click the **Save Changes** button.

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Company and	Nu - //40 0 0 0 0040		Save Changes
Sync un: Sync password:	http://10.0.2.2:2048		Realm Explorer
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When prompted, re-enter your password to confirm the changes.

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		Please confirm your user password	×
Syn S <u>yn</u>			Done
			Export Data

For support purposes, it may be necessary to recover a backup of the mSupply Mobile database from the device. Click **Export Data** button to generate the backup. You will get a toast notification saying *Exported data file*.

Sync url: <u>htt</u> Sync password:			
Sync url: <u>htt</u> Sync password:	111001001000000		Save Changes 🛛 😪
	p://192.168.1.96:8090		 Realm Explorer
			Export Data
		Exported data file	

An admin worker will then be able to recover this backup file from **Download** > **mSupplyMobile_data** folder.





