User Guide - mSupply Mobile

Mobile Settings

The Mobile Settings is where an user with appropriate permissions can carry out certain administration tasks including:

- Editing the **Sync URL** and **Sync Password** for your mobile store
- View the **Realm Explorer**
- **Export Data** (i.e. export your database file).

Permission to Edit Mobile Settings

To edit mobile settings, the user must have the **View/Edit Preferences** permission set for the mobile store on the Central server. Once these permissions are set, the **Settings** button will be visible the next time the user logs in.

In the mSupply Central server:

1. Log into the mobile store
2. Go to File > Edit users
3. Select the mobile user (whom you want to give permission for backing mobile data up), double click it. An edit user window will open.
4. Go to **Permission (3)** tab and check the **View/edit preferences** permission on

Click **OK** to save it and again click **OK** to close **User list…** window.

Access Mobile Settings

Users with the appropriate permissions can access the mobile **Settings** on the bottom right of the main screen.
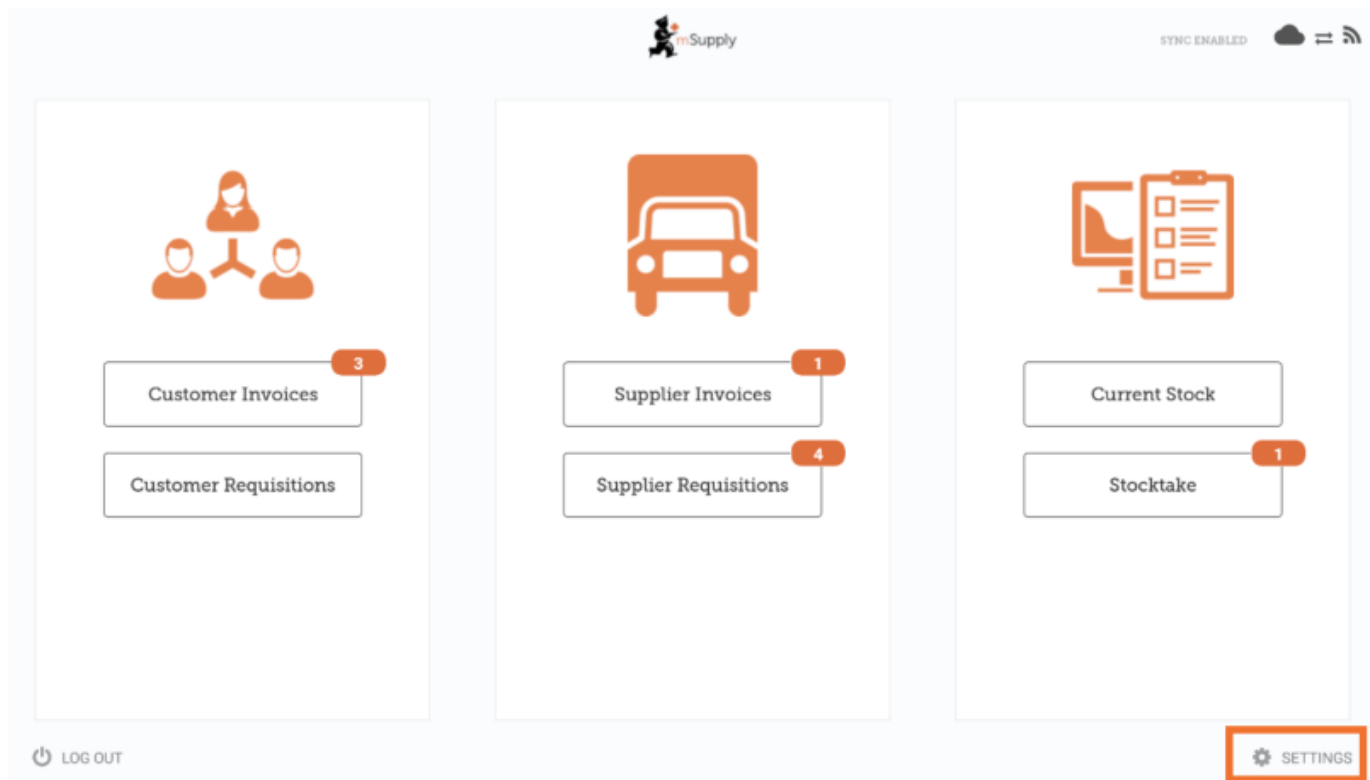
Clicking this button opens the **Settings** window.
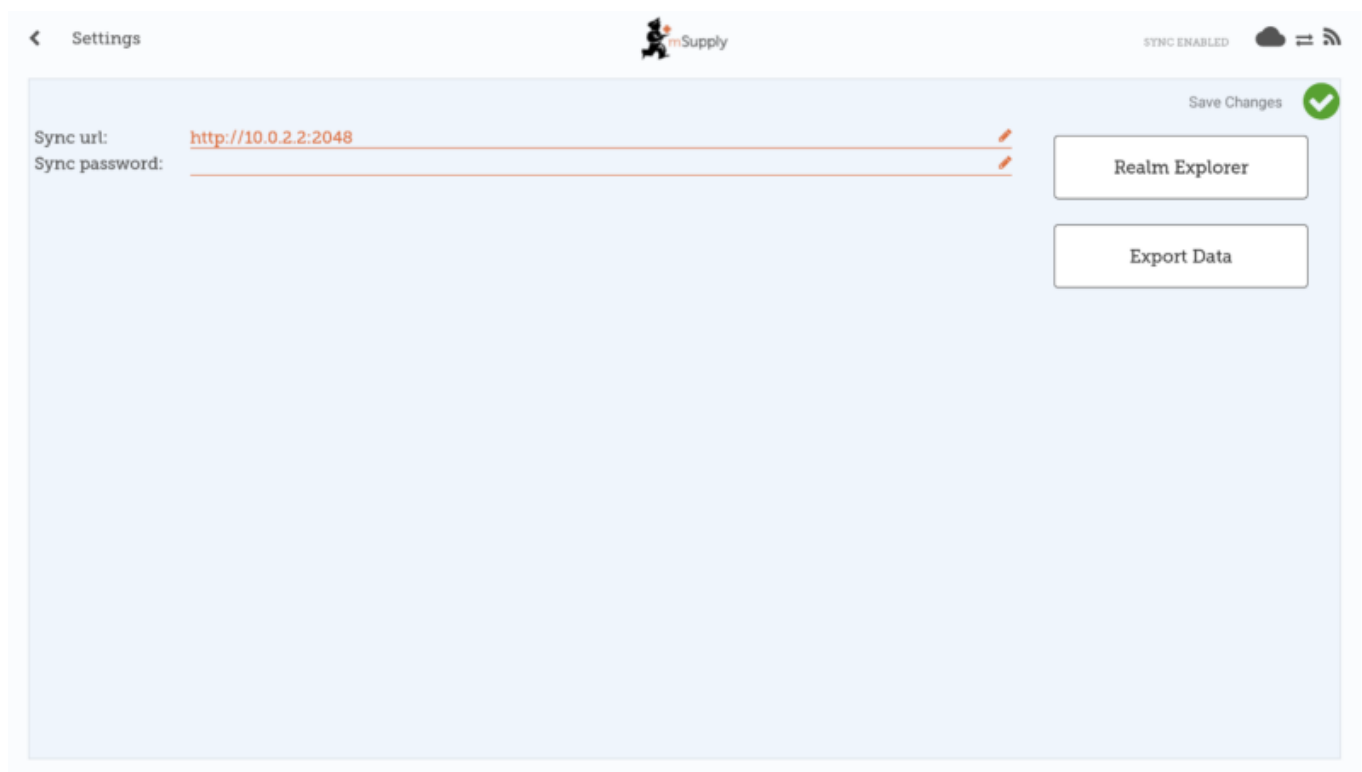
Editing Sync URL or Sync Password

> ⚠️ Be careful when editing this, as synchronisation will not work if the **Sync URL** or **Sync Password** do not match what is set on the primary server.

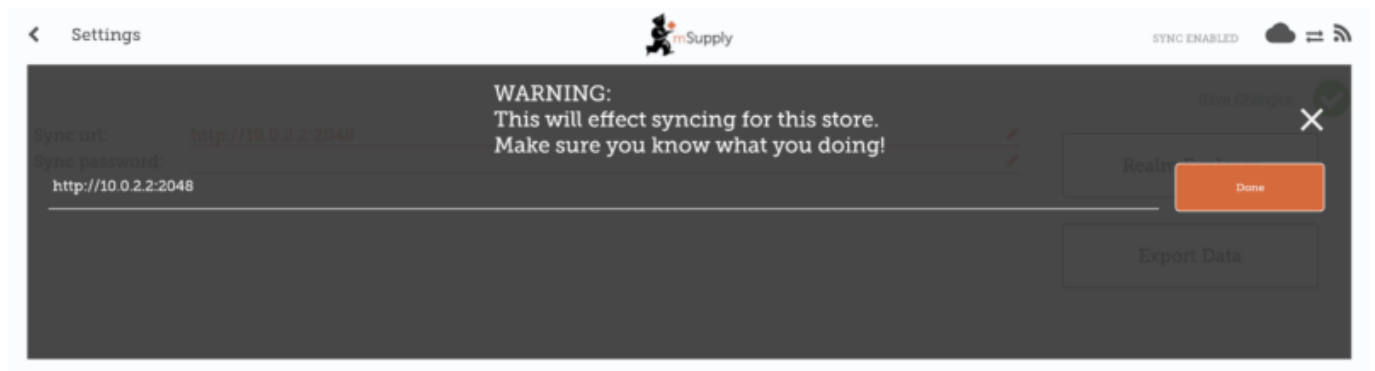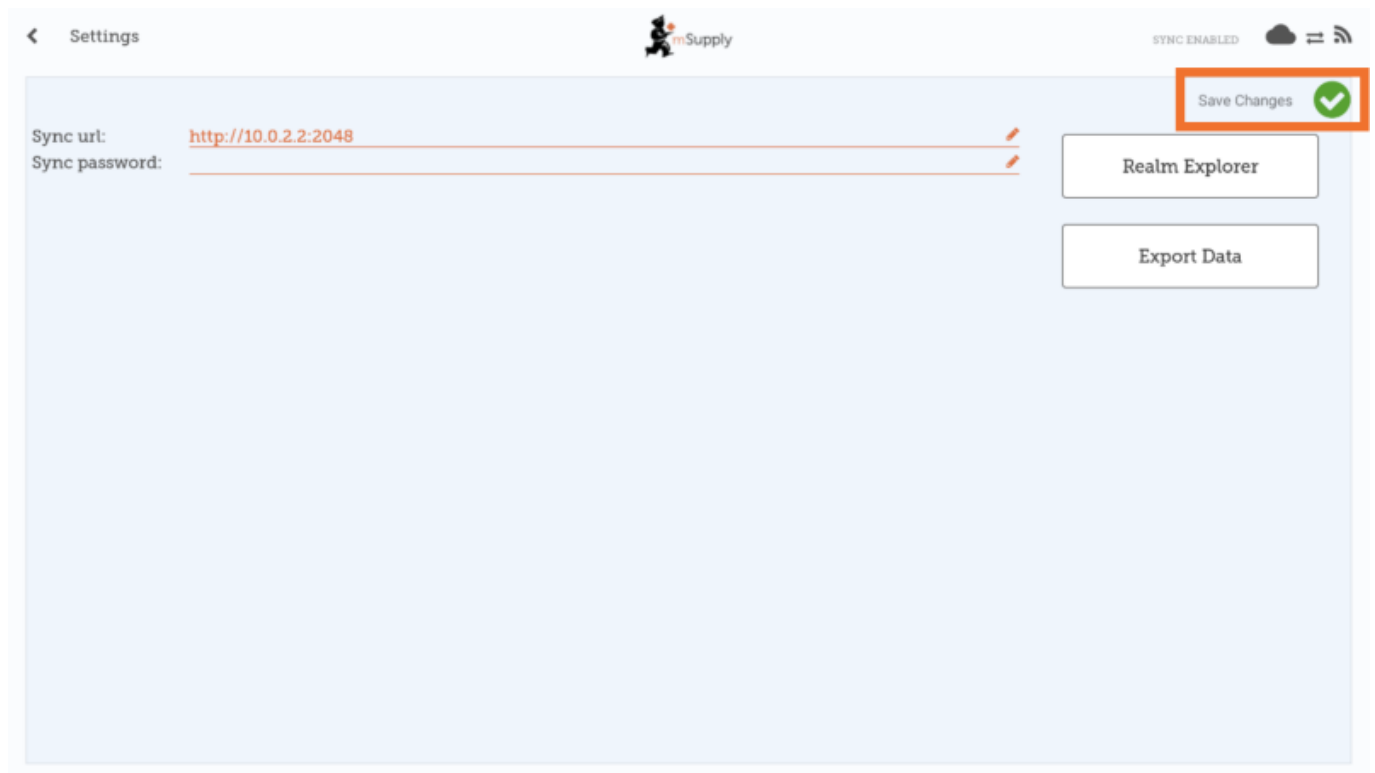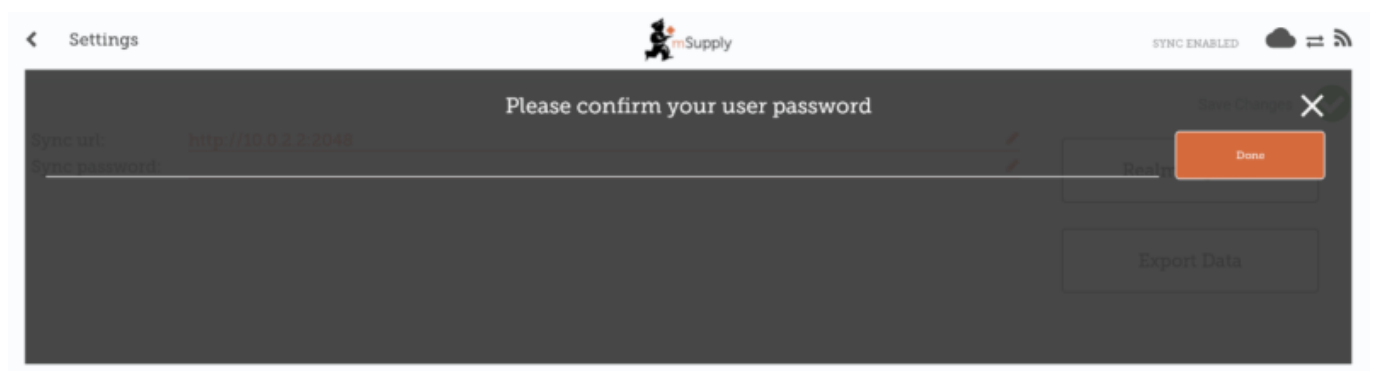When edited, the following warning will appear:

For changes to occur, click the **Save Changes** button.

When prompted, re-enter your password to confirm the changes.

Export data to backup mSupply Mobile database

For support purposes, it may be necessary to recover a backup of the mSupply Mobile database from the device. Click **Export Data** button to generate the backup. You will get a toast notification saying *Exported data file*.

An admin worker will then be able to recover this backup file from **Download** > **mSupplyMobile_data** folder.

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