

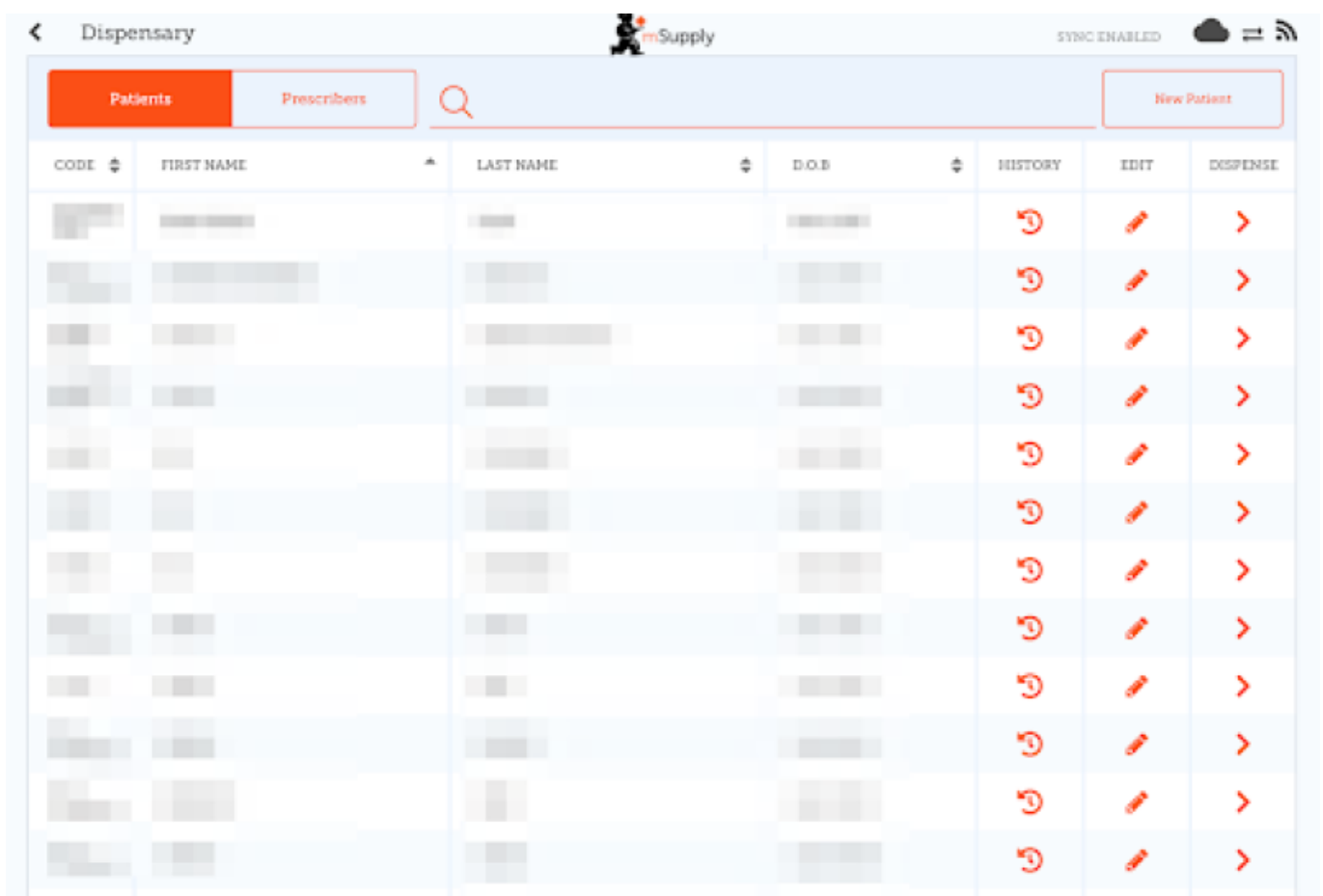
# Dispensing

Dispensing mode only shows if the store is configured correctly on the server. Read how [here](#)

## Patients

When you tap the **Dispensary** icon you will get a list of your patients. You can search for a particular patient using the field in the search bar.

TIP: you can search by first and last name by using a comma. For example: g, j will search for all patients whose last name starts with G and first name starting with J.



### Adding a new Patient

- To create a new patient, tap the **New Patient** button.

### Patient Details


First name  
**is required**

---

Last name  
**is required**

---

Date of birth  
**is required**

01/02/2020 

---

Email

---

Phone

---

Address 1

---

Address 2

---

Cancel Save

- You'll see a new window.
- The fields marked with IS REQUIRED are fields which must be filled in.
- The other fields are optional.
- The Save button will only be enabled if you have filled out all the required fields.
- Once you have entered all the details that are required, tap the **SAVE** button.

### Patient Details

First name  
**is required**

Joshua


---

Last name  
**is required**

Griffin

---

Date of birth  
**is required**

25/06/1989 

---

Email

---

Phone

---

Address 1

---

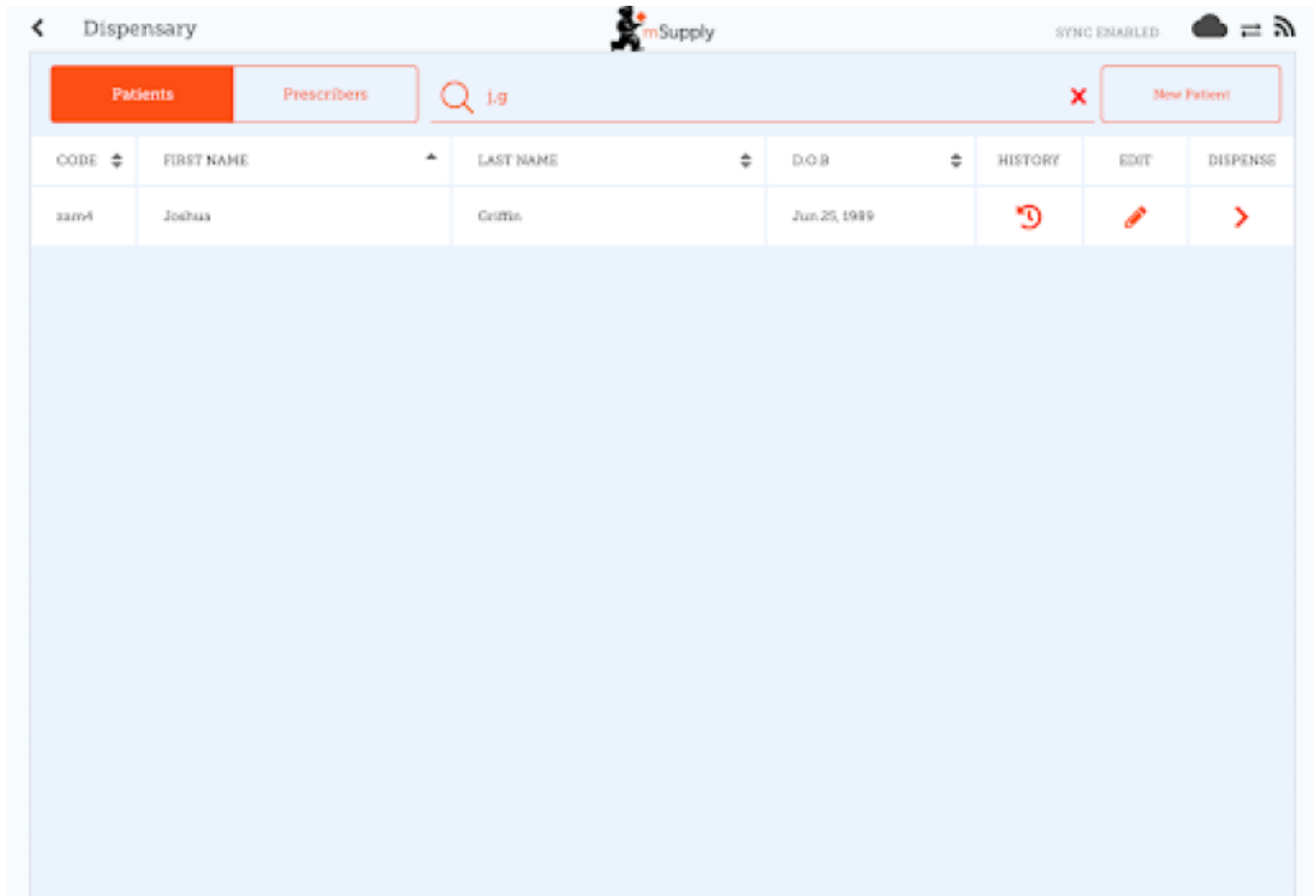
Address 2

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Cancel Save

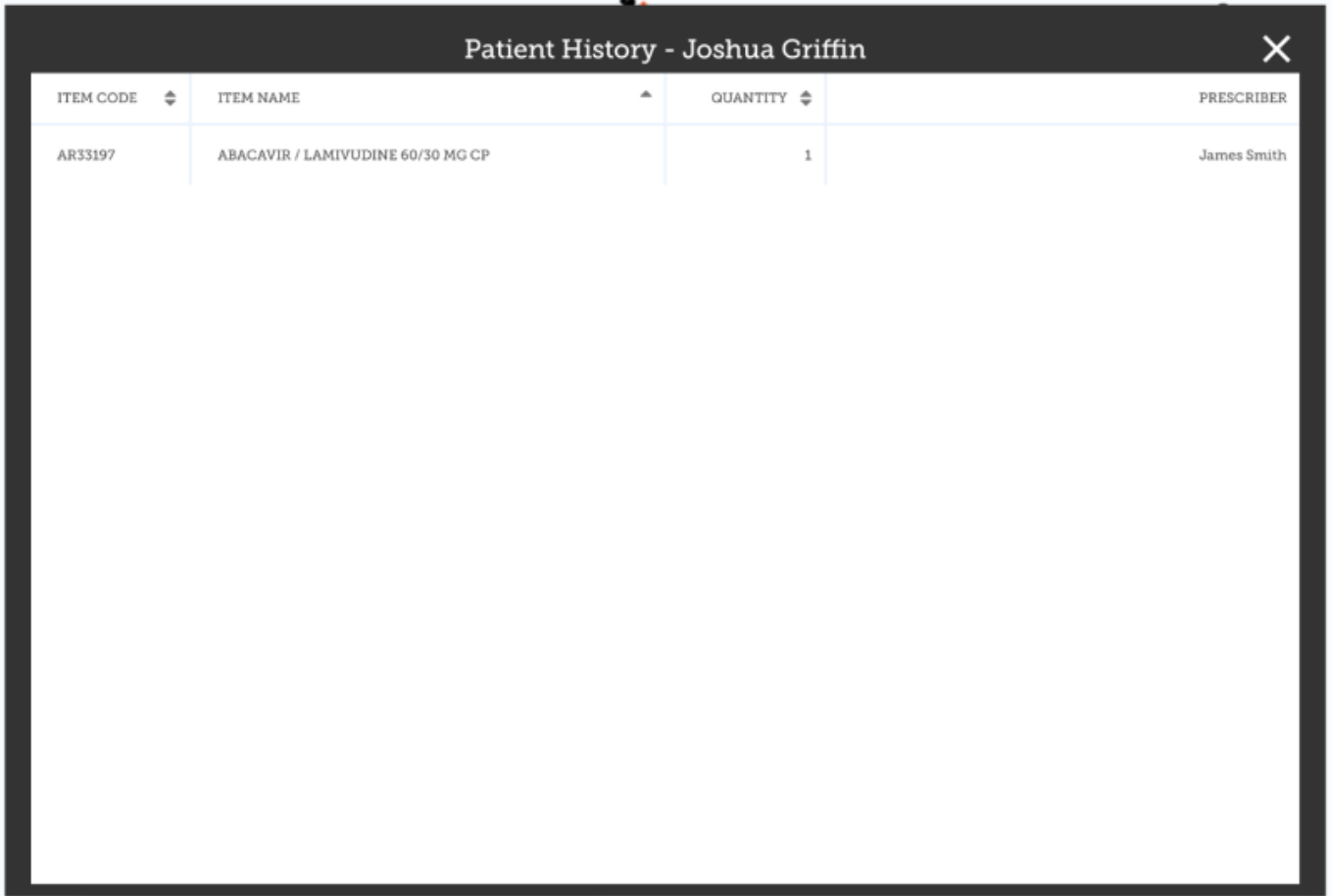
## Editing a patient's details

To edit a patient's details, tap the **edit** button at the end of the row for that patient. Easy!



## Viewing a patient's History

You can also view the history for a patient by tapping the **history** button.



The screenshot shows a mobile application window titled "Patient History - Joshua Griffin". It contains a table with the following data:

ITEM CODE	ITEM NAME	QUANTITY	PRESCRIBER
AR33197	ABACAVIR / LAMIVUDINE 60/30 MG CP	1	James Smith

## Prescribers

You can show, add and edit prescribers in just the same way as you do for patients.

Simply tap the "Prescribers" toggle button at the top of the window:

To edit a prescriber, tap the edit (pen icon) button for the row you wish to edit. You're then shown the prescriber's details:

### Prescriber Details

First name  
**is required**

---

Last name  
**is required**

---

Registration code  
**is required**

---

Email

---

Phone

---

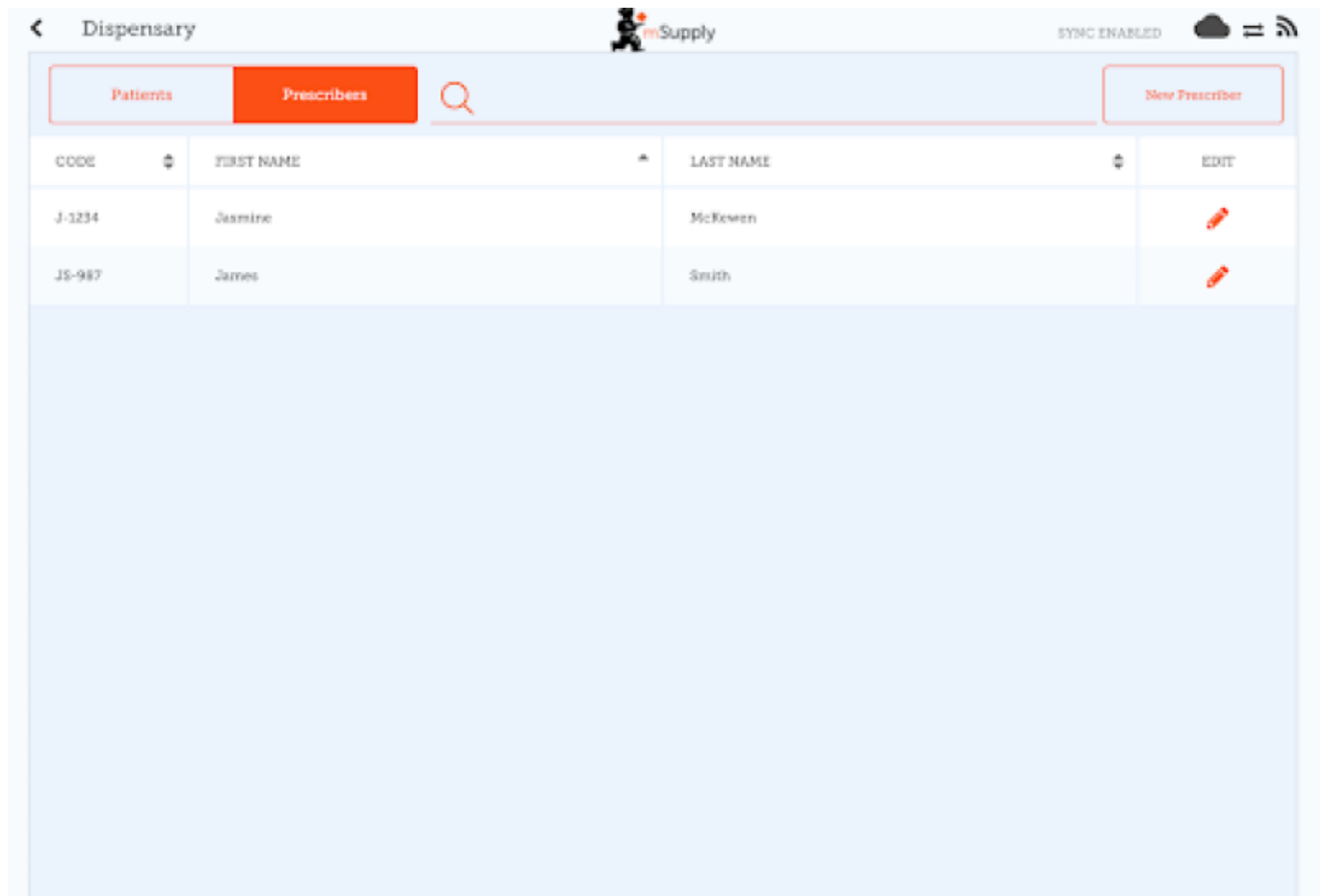
Address 1

---



Address 2

CancelSave

As for patients, only when you've entered all the required fields you'll be able to save the record.

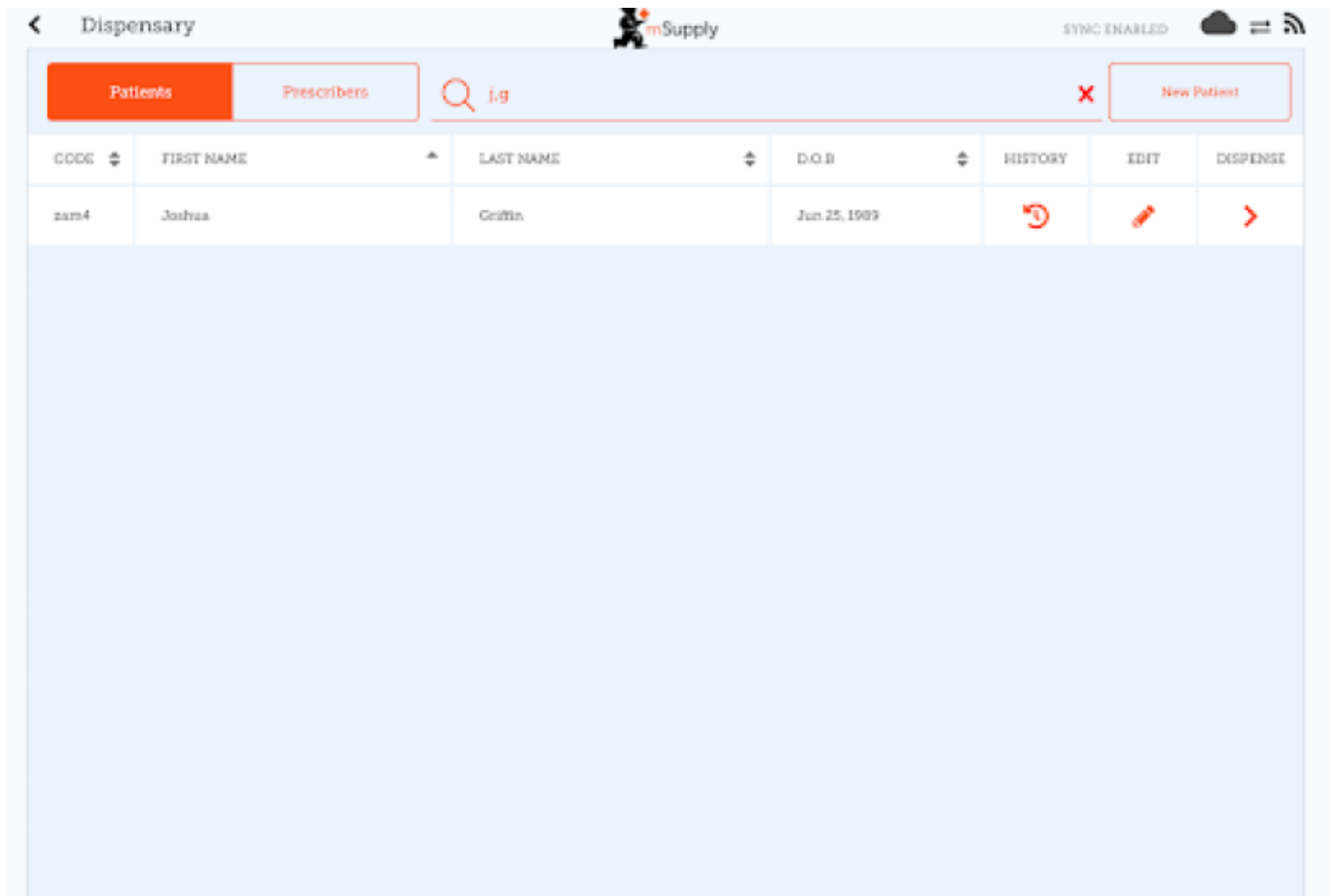


The screenshot shows the 'Dispensary' interface in the mSupply application. At the top, there is a navigation bar with a back arrow, the title 'Dispensary', the mSupply logo, and the text 'SYNC ENABLED' with a cloud icon. Below the navigation bar, there are two tabs: 'Patients' and 'Prescribers', with 'Prescribers' being the active tab. A search icon is located to the right of the tabs. In the top right corner, there is a 'New Prescriber' button. The main content area displays a table with the following columns: 'CODE', 'FIRST NAME', 'LAST NAME', and 'EDIT'. The table contains two rows of data:

CODE	FIRST NAME	LAST NAME	EDIT
J-1234	Jasmine	McKewen	
JS-987	James	Smith	

## Dispensing to a patient

- Firstly, find the patient to dispense to (as above for viewing/editing a patient)
- Then click the **Dispense** button on that row.



Dispensing is a three step process. Each step must be completed before you can move to the next step

1. Step 1 you must select a prescriber by clicking on the SELECT icon
  - o NOTE: You can press the HISTORY and EDIT icons next to the patients name to edit the patients details or view their history at any time.
  - o You can filter the list using the search bar
  - o Once you have selected a prescriber, you can edit the prescriber at any time using the EDIT icon next to the prescribers name
2. Step 2: You must select an item to dispense by selecting the row on the left hand side. You can filter the items using the search bar

The screenshot shows the mSupply interface for Prescription 922. At the top, it displays 'Prescription 922', the mSupply logo, 'SYNC ENABLED', and system icons. Below this, a three-step process is outlined: 1. Select the prescriber (Joshua Griffin), 2. Select items (highlighted in red), and 3. Finalise (Jasmine McKewen). A search bar is present above a table of items. A large white box with the text 'Click on an item to add it' is overlaid on the right side of the table. At the bottom right, there are 'Cancel' and 'Next' buttons.

CODE	NAME	QUANTITY
AR33197	ABACAVIR / LAMIVUDINE 60/30 MG CP	59
AM18032-0	ACIDE FOLIQUE 5 MG CP	1
AM12040	ACIDE NIFLUMIQUE 400 MG SUPPO	3
AM03065-0	ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ	8
AR47015	AIGUILLE POUR PRELEVEMENT 21G	16
AR47016	AIGUILLE POUR PRELEVEMENT 23G	30
AM02080-0	ALBENDAZOLE 400 MG CP	4
AM02080	ALBENDAZOLE 400 MG CP	96
AY02020	AMODIAQUINE/ARTESUNATE 100/270 MG ADULTE PLQ/6 CP	20
AY02015	AMODIAQUINE/ARTESUNATE 100/270 MG ENFANT (6-14 ANS) PLQ/3 CP	3
AY02027	AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-11 MOIS) PLQ/3 CP	27

You must select at least one row to continue.

Once you select an item, you can adjust the quantity using the + and - buttons, or type quantity into the text area (tap first to bring up the keyboard).

Prescription 922

SYNC ENABLED

1 Select the prescriber Patient Joshua Griffin

2 Select items

3 Finalise Prescriber Jasmine McKewen

CODE	NAME	QUANTITY
AR33197	ABACAVIR / LAMIVUDINE 60/30 MG CP	58
AM18032-0	ACIDE FOLIQUE 5 MG CP	1
AM12040	ACIDE NIFLUMIQUE 400 MG SUPPO	3
AM03065-0	ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ	8
AR47015	AIGUILLE POUR PRELEVEMENT 21G	16
AR47016	AIGUILLE POUR PRELEVEMENT 23G	30
AM02080-0	ALBENDAZOLE 400 MG CP	4
AM02080	ALBENDAZOLE 400 MG CP	96
AY02020	AMODIAQUINE/ARTESUNATE 100/270 MG ADULTE PLQ/6 CP	20
AY02015	AMODIAQUINE/ARTESUNATE 100/270 MG ENFANT (6-14 ANS) PLQ/3 CP	3
AY02027	AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-11 MOIS) PLQ/3 CP	27

ABACAVIR / LAMIVUDINE 60/30 MG CP 1

AR33197

Usage directions

Cancel Next

You can remove an item using the **X** button.

Type directions for the item into the directions text area.

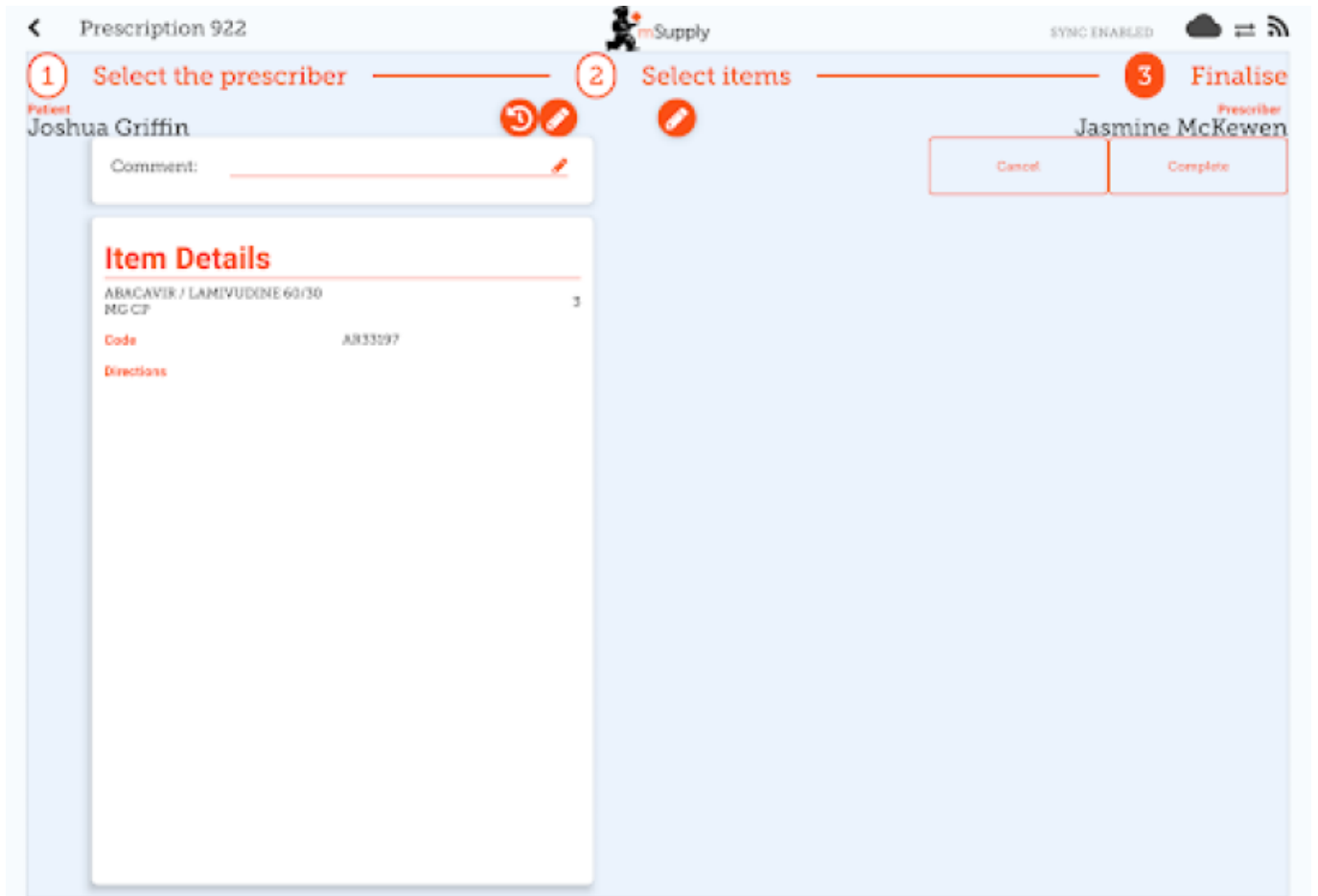
Once you've updated the quantity, the Next button is available and you can continue to step 3.

Note that clicking cancel, or navigating away from this prescription will **DELETE** this prescription

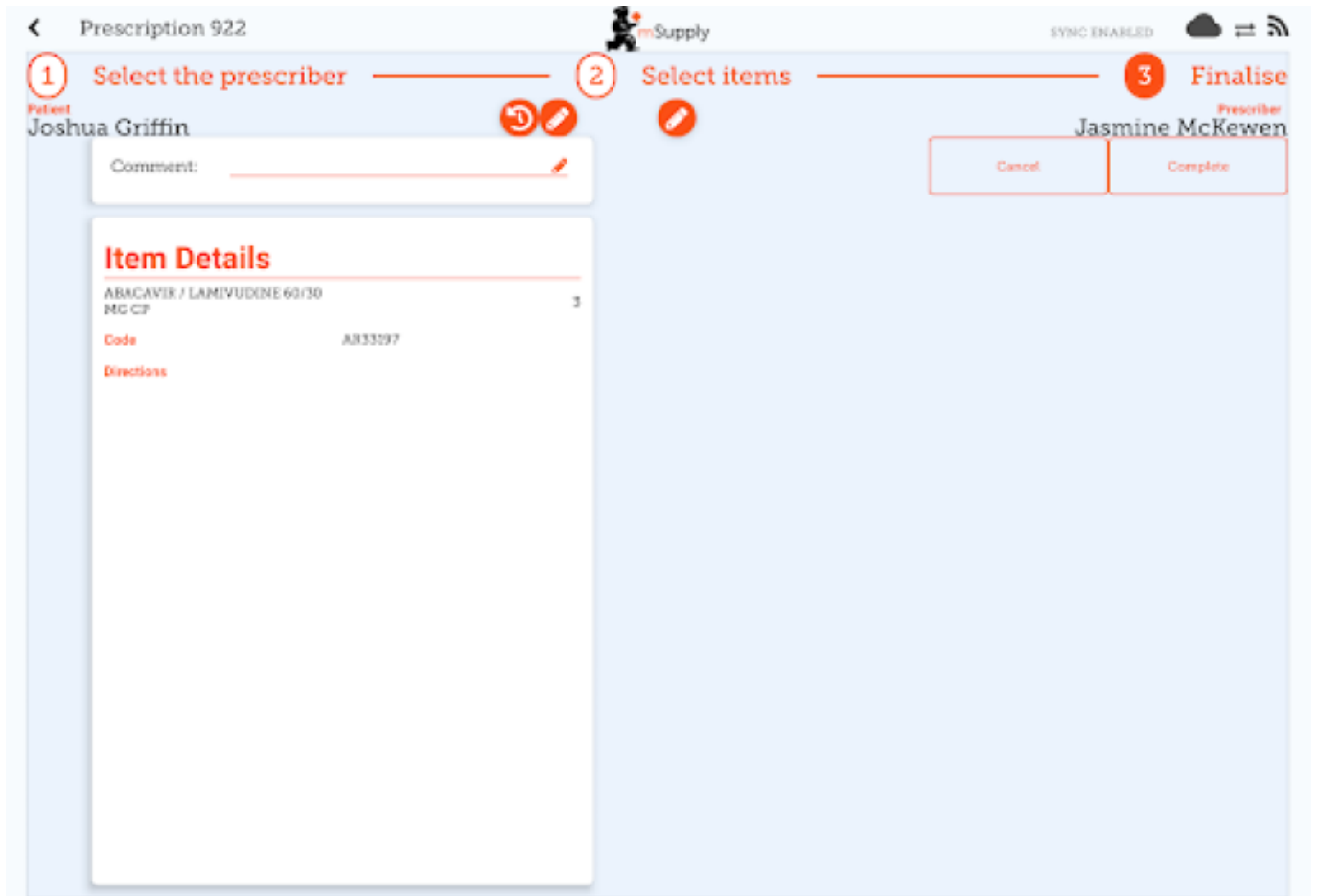
The screenshot shows the 'Prescription 922' interface in mSupply. At the top, it identifies the patient as 'Joshua Griffin' and the prescriber as 'Jasmine McKewen'. The interface is divided into three steps: 1. Select the prescriber, 2. Select items, and 3. Finalise. A table lists various items with their codes, names, and quantities. A modal window is open for the item 'ARACAVIR / LAMIVUDINE 60/30 MG CP', showing its code 'AR33197' and a quantity of 3. Below the item name is a field for 'Usage directions'. At the bottom right, there are 'Cancel' and 'Next' buttons.

CODE	NAME	QUANTITY
AR33197	ARACAVIR / LAMIVUDINE 60/30 MG CP	36
AM18232-0	ACIDE FOLIQUE 5 MG CP	1
AM12040	ACIDE NIFLUMIQUE 400 MG SUPPO	3
AM03065-0	ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ	8
AR47015	AIGUILLE POUR PRELEVEMENT 21G	16
AR47016	AIGUILLE POUR PRELEVEMENT 23G	30
AM02090-0	ALBENDAZOLE 400 MG CP	4
AM02090	ALBENDAZOLE 400 MG CP	96
AY02020	AMODIAQUINE/ARTESUNATE 100/270 MG ADULTE PLG/6 CP	20
AY02015	AMODIAQUINE/ARTESUNATE 100/270 MG ENFANT (6-14 ANS) PLG/3 CP	3
AY02027	AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-51 MOIS) PLG/3 CP	27

1. Step 3: You can view the final results of the prescription and add any other details such as a comment.



Tapping the **Complete** button will finalise the prescription. That means that it's locked- you can't edit it any more.



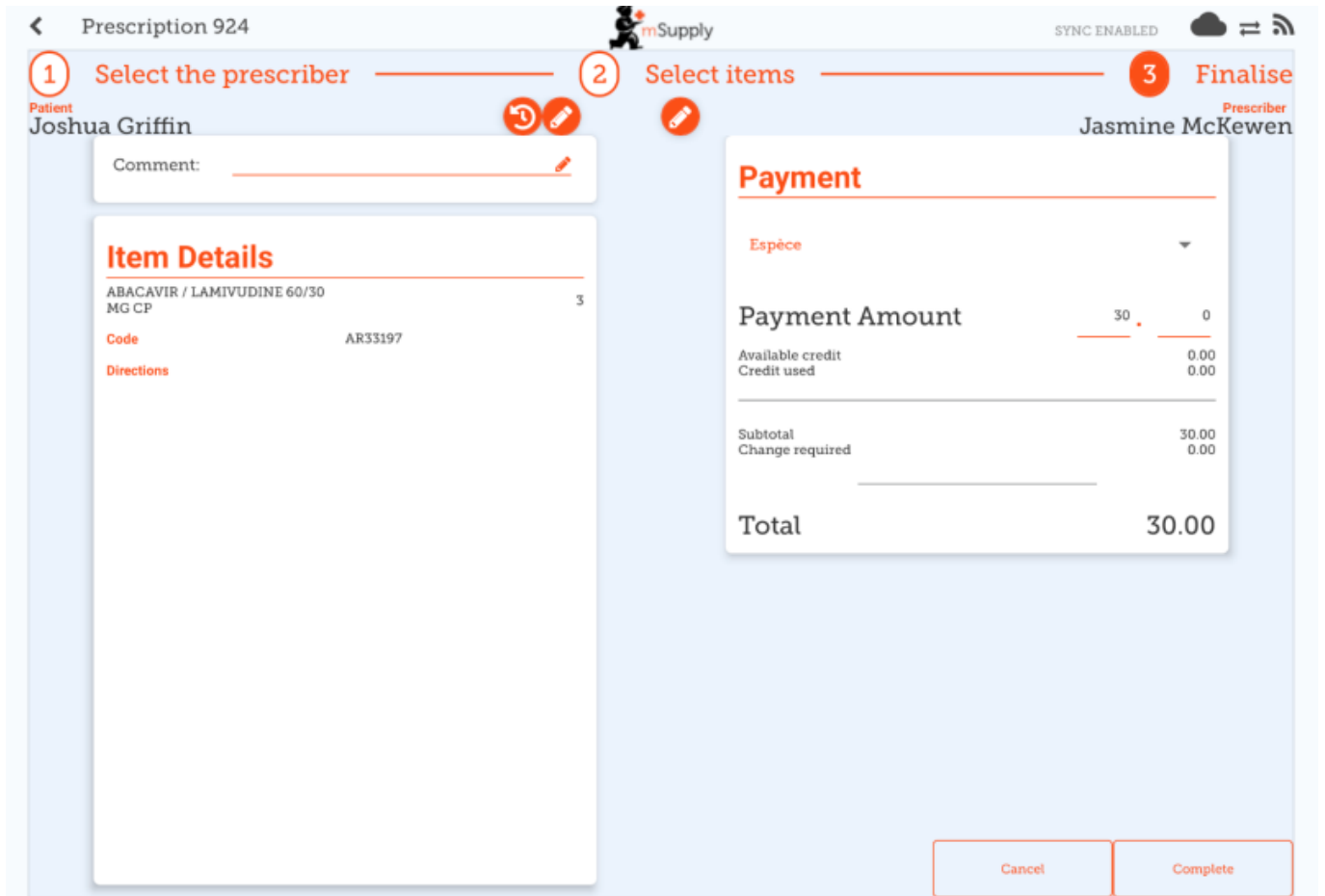
That was easy!. If you've enabled payments, you can go to the next step to receive payment. If not, you'll continue and dispense the next prescription.

## Payments

The payments module needs to be configured on the server, so if it's turned off, you won't see it. Configuration instructions are [here](#) The 2 configuration settings that must be set to “true” are:

- usesDispensarymodule
- usesPaymentsmodule

Once enabled, when you arrive at the summary page where you check the details of a prescription, you will be shown a payment summary and each item will show its price:

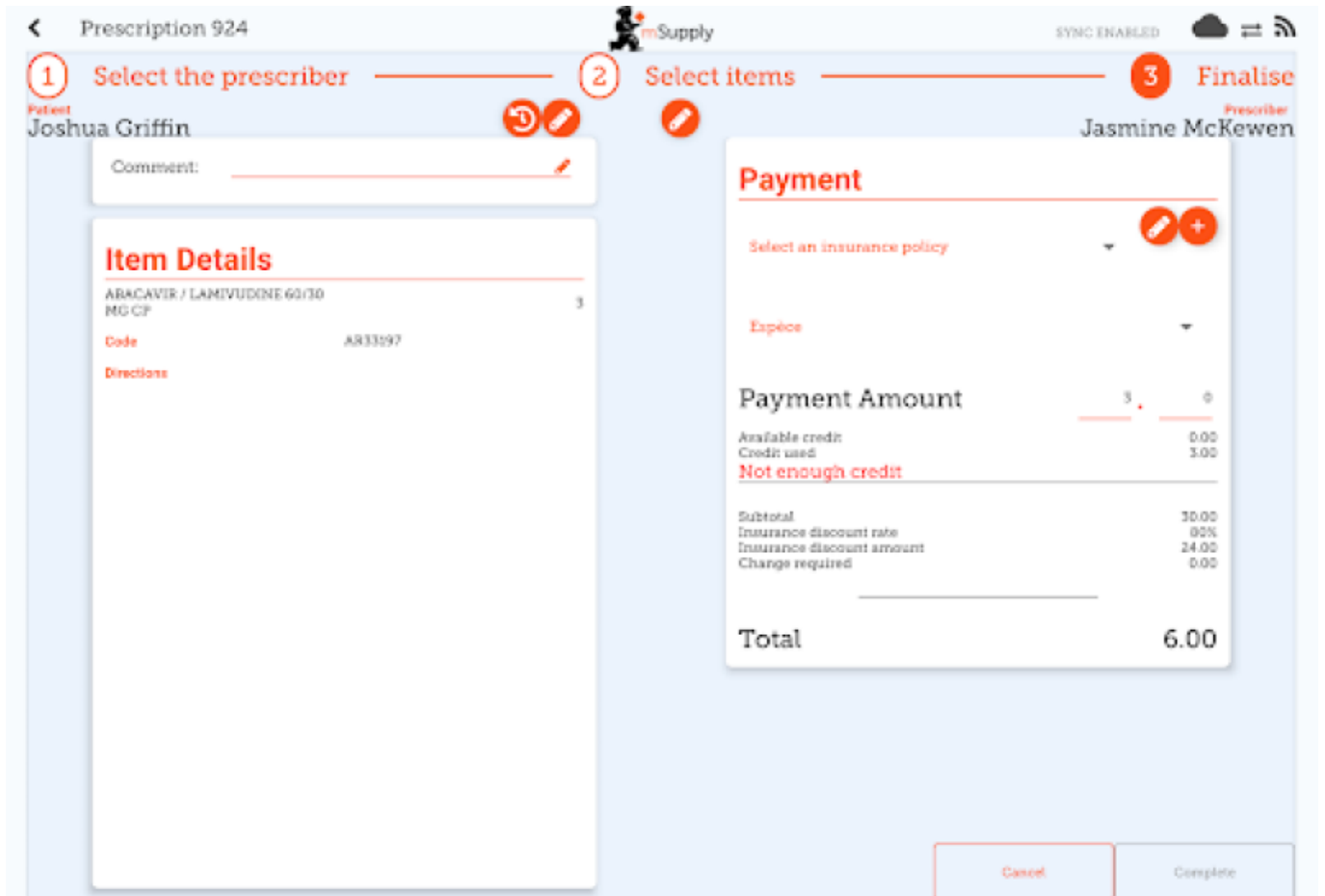


The dropdown list under the “Payment” allows you to select the type of the payment. (Types are configured on the server).

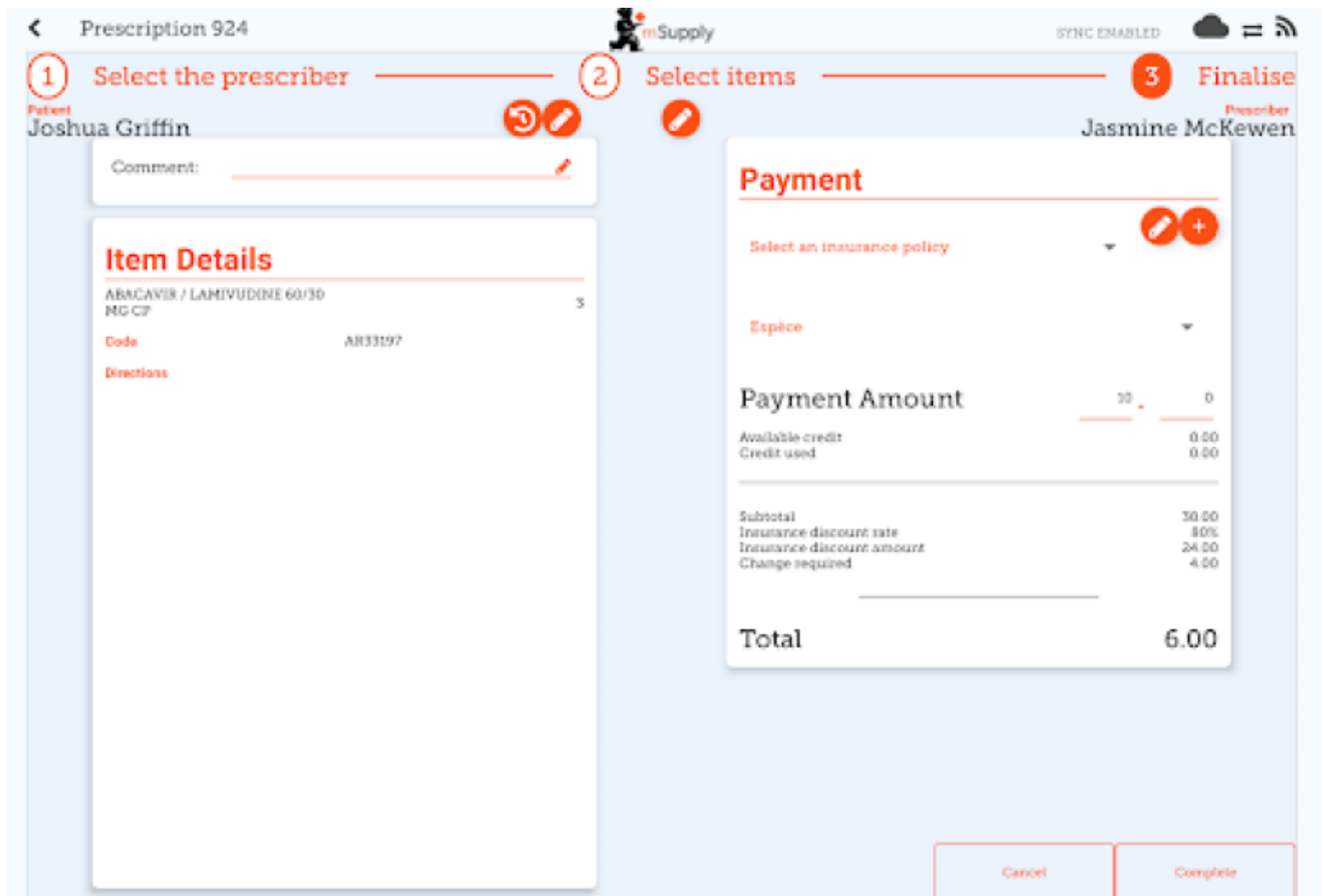


- The **Payment Amount** is the amount the patient is paying
- If they have any available credit, this will be listed under the **Payment Amount**
- There can only be a **Payment Amount** less than the **Total**, if the patient has sufficient available credit to cover the difference.
- The amount of credit is shown under **Credit Used**
- The change required is the amount of change to give to the patient
- It is only possible to finalise a prescription when payments are enabled, when the payment amount is a valid value

Here's an example if the patient doesn't have enough credit:



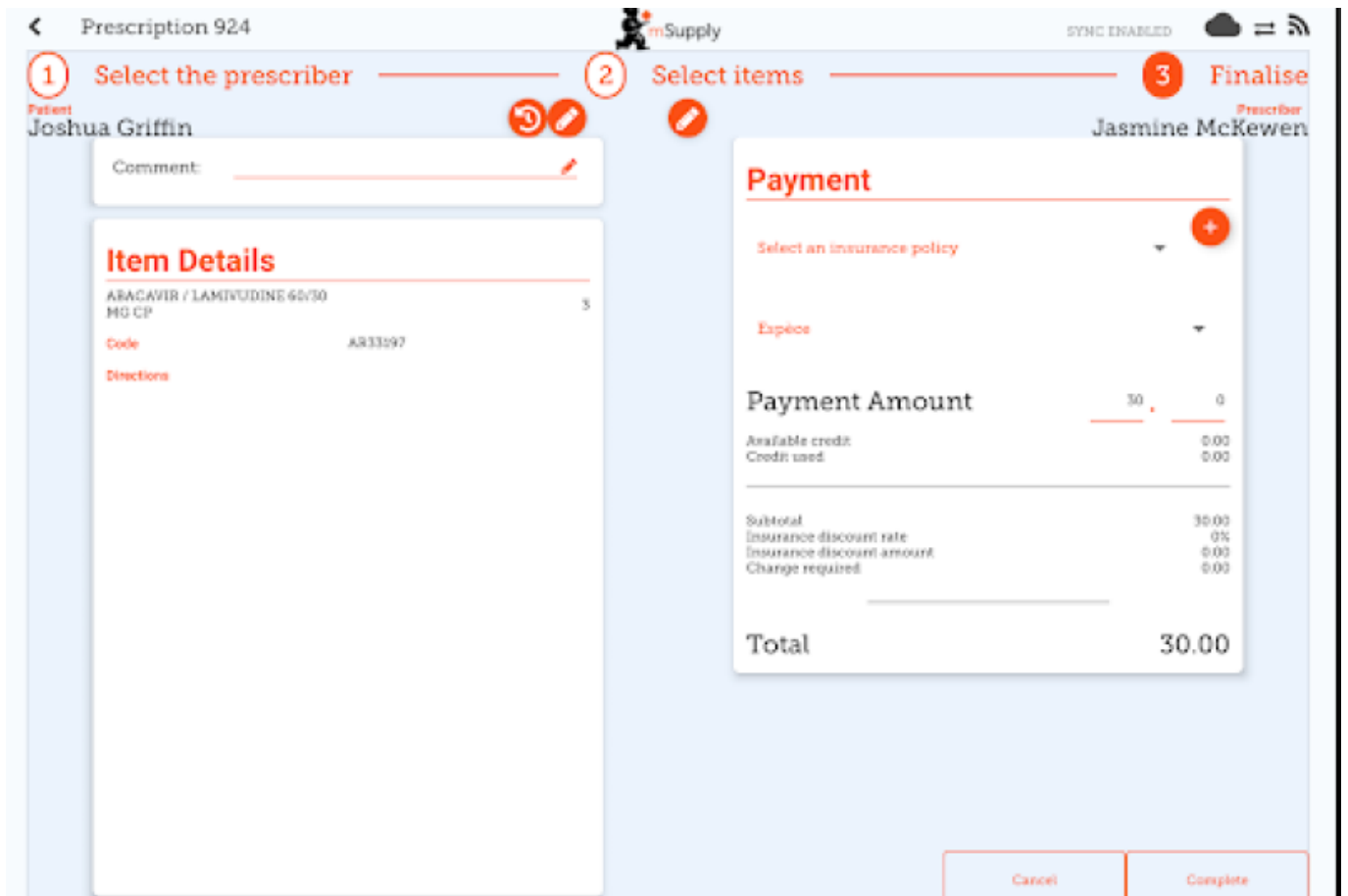
And here's an example of where the payment gave you more in cash than the amount to pay, and you need to give them back change:



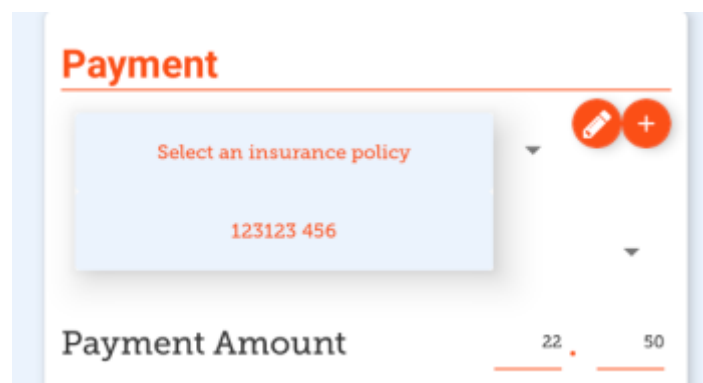
## Insurance

If the server has insurance providers enabled, the mobile store will also.

This will enable the insurance drop-down list and the **add** button (The orange “plus” button to the right):



When entering the payment details, if the patient has an insurance policy, you can select it from the drop-down list:



You can use the **Edit** (the “pen”) or **Add** (the “plus”) buttons to add or edit insurance policies.

If you click the **Add** button you can add an insurance policy:

**Insurance Policy**

Personal policy number  
**is required**

Family policy number  
**is required**

Discount rate  
25

Policy provider  
**ALLIANCE**

Is active  
yes

Policy type  
Personal

Cancel Save

The **Save** button is only enabled when you've entered a valid value in each field that is labelled as "required".

If you have set up transaction categories on the server, then you'll be able to choose one at the top left of the window:

**Maternity**

Comment: \_\_\_\_\_

Previous: [Indicators](#) | | Next: [The Cash Register](#)

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Last update: **2020/02/10 01:54**

