

[NeedsReview](#)

Dispensing

Dispensing mode only shows if the store is configured correctly on the server. Read how [here](#)


Patients

When you tap the **Dispensary** icon you will get a list of your patients. You can search for a particular patient using the field in the search bar.



TIP: you can search by first and last name by using a comma. For example: g, j will search for all patients whose last name starts with G and first name starting with J.

←



Dispensary




SYNC ENABLED




SYNC IN PROGRESS






Patients

Prescribers



























weasley



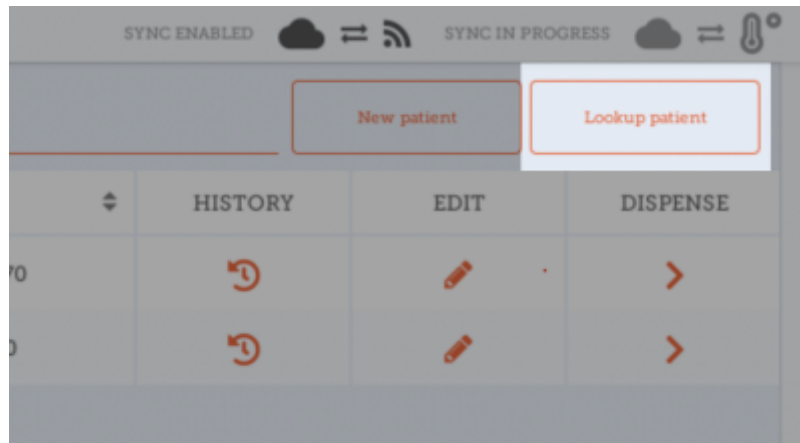
New patient

Lookup patient

| CODE | LAST NAME | FIRST NAME | D.O.B | HISTORY | EDIT | DISPENSE |
|------------|-----------|------------|-------------|---|---|---|
| GHOG4 | Weasley | Arthur | 10 Jun 2020 |  |  |  |
| GHOG7 | Weasley | Bill | 10 Jun 1972 |  |  |  |
| GHOG2 | Weasley | Fred | 10 Jun 1977 |  |  |  |
| GHOG3 | Weasley | George | 10 Jun 1978 |  |  |  |
| 0029/08/00 | Weasley | Ginny | 30 Apr 1972 |  |  |  |
| GHOG5 | Weasley | Molly | 1 Nov 1961 |  |  |  |
| GHOG6 | Weasley | Percy | 10 Jun 1975 |  |  |  |
| GHOG1 | Weasley | Ron | 10 Jun 1980 |  |  |  |

Searching for a Patient (on the server)

- If a patient does not exist in your current store, and you have internet access, you can search for the patient on the server
- Click the **Lookup patient** button



- You'll see a new window
- Enter some or all of the patient's first name, last name and/or date of birth and insurance policy number (if used)
- Click **Search**

Last name

potter

First name

Date of birth

Policy number

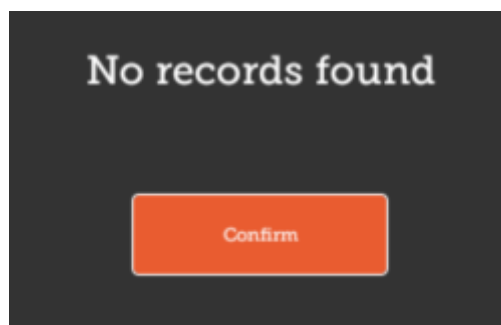
Search

| | | |
|-------|--------|-----------------|
| Harry | Potter | Fri Feb 18 2000 |
| Lily | Potter | Wed Dec 01 1982 |
| James | Potter | Tue Dec 01 1981 |

- You will see a list of patients which are configured on the server, but which are not in your local store
- If you see the patient you are looking for, click their name. This will copy their details to your local store and they will appear in your patient list

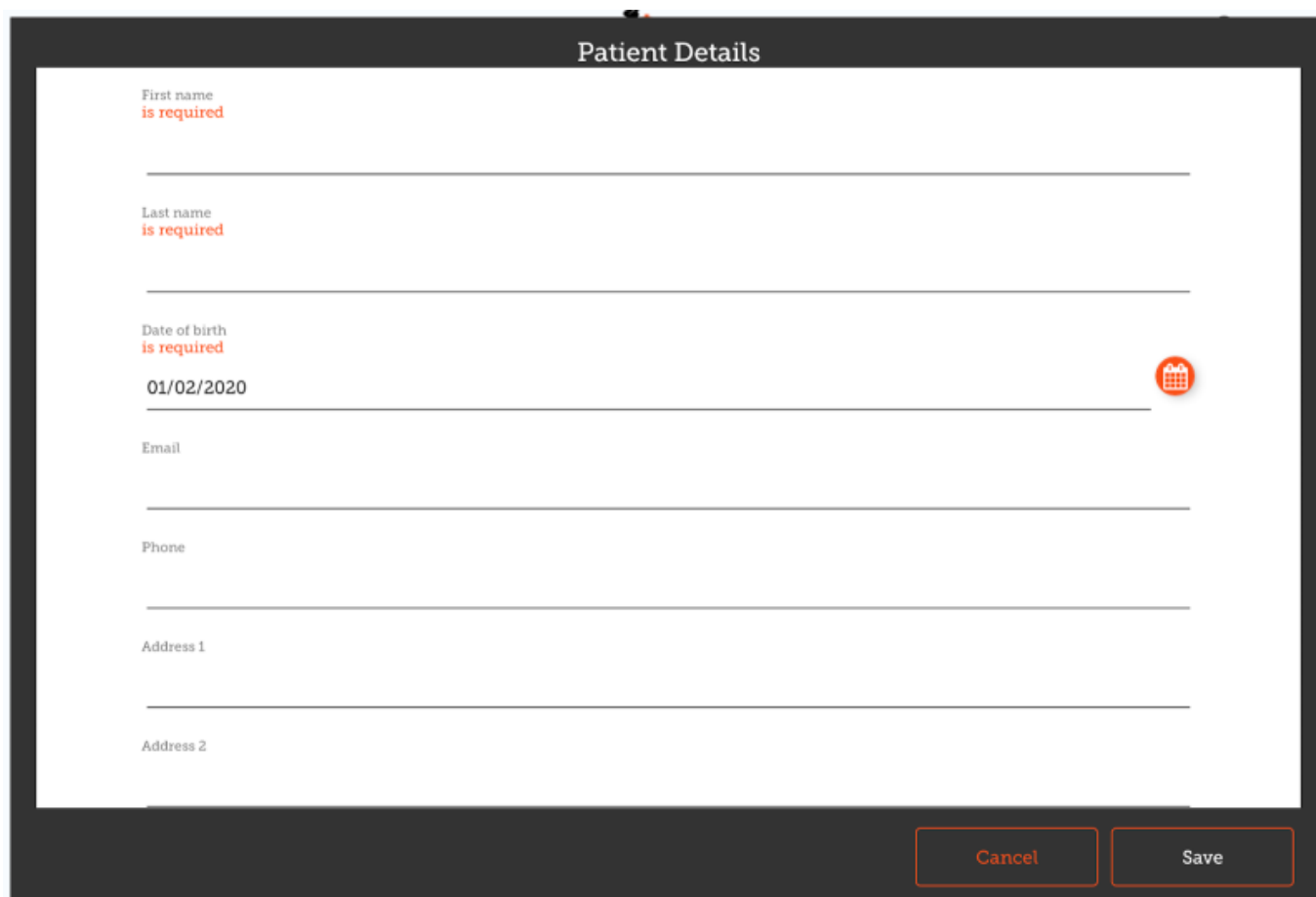
| Dispensary | | mSupply | | SYNC ENABLED | | SYNC IN PROGRESS | |
|------------|-----------|-------------|-------------|--------------|------|------------------|--|
| Patients | | Prescribers | | Q pot | | New patient | |
| CODE | LAST NAME | FIRST NAME | D.O.B | HISTORY | EDIT | DISPENSE | |
| 0029/04/00 | Potter | Harry | 18 Feb 2000 | | | | |
| LP | Potter | Lily | 1 Dec 1982 | | | | |

- Note though, that you cannot edit this patient. This is indicated by the book icon in the edit column, rather than the pencil which shows for your local patients.
- If no patients match your criteria you will be shown the message below. Try making your search more general, for example search just for the first letter of their name



Adding a new Patient

- To create a new patient, tap the **New Patient** button.



Patient Details

First name
is required

Last name
is required

Date of birth
is required

01/02/2020

Email

Phone

Address 1

Address 2

Cancel Save

- You'll see a new window.
- The fields marked with IS REQUIRED are fields which must be filled in.
- The other fields are optional.
- The Save button will only be enabled if you have filled out all the required fields.
- Once you have entered all the details that are required, tap the **SAVE** button.

Patient Details

First name
is required


Joshua

Last name
is required

Griffin

Date of birth
is required

25/06/1989



Email

Phone

Address 1

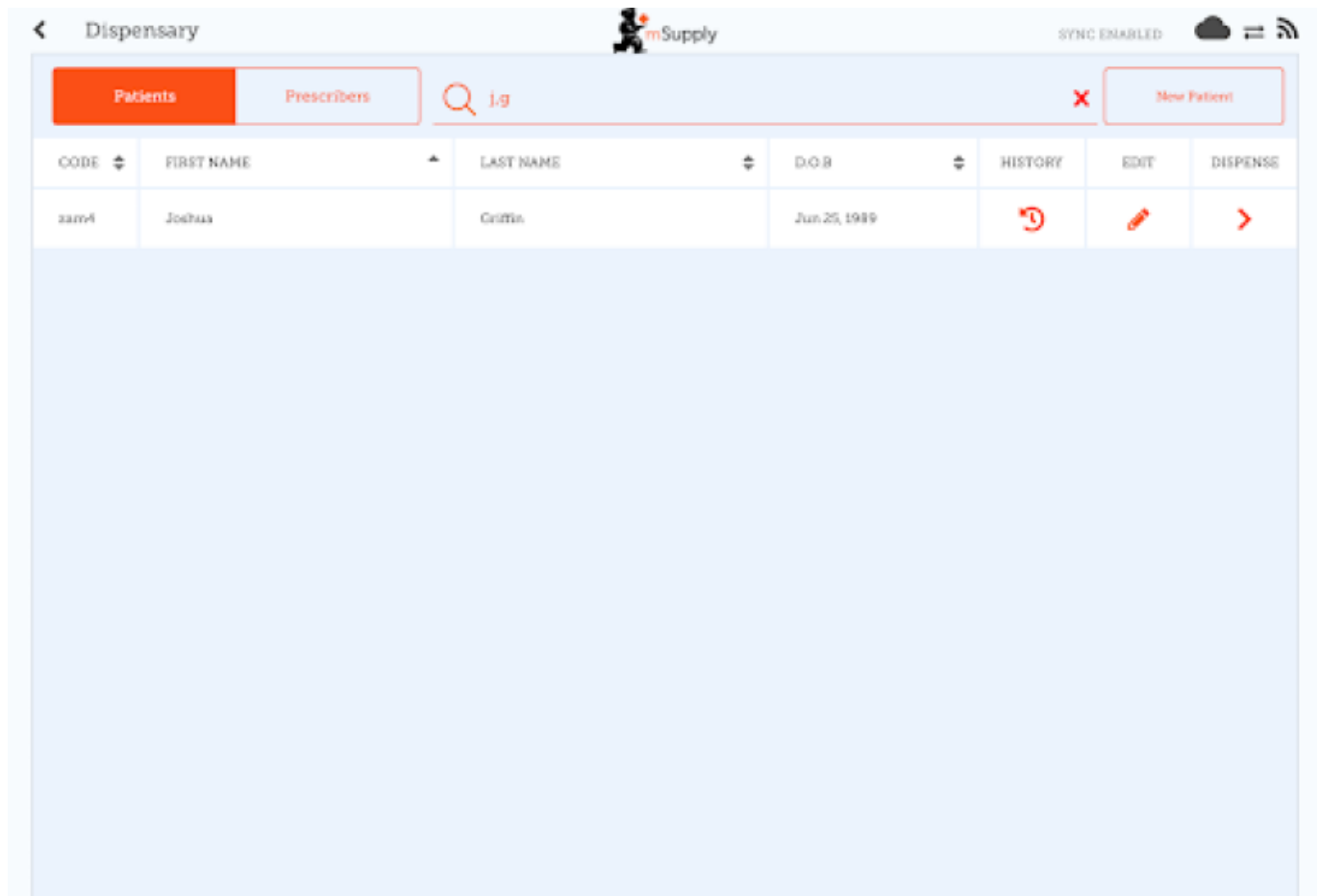
Address 2

Cancel

Save

Editing a patient's details

To edit a patient's details, tap the **edit** button at the end of the row for that patient. Easy!



| CODE | FIRST NAME | LAST NAME | D.O.B | HISTORY | EDIT | DISPENSE |
|------|------------|-----------|--------------|---------|------|----------|
| xxxx | Joshua | Griffin | Jun 25, 1989 | | | |

Viewing a patient's History

You can also view the history for a patient by tapping the **history** button.

| Patient History - Joshua Griffin | | | | ✕ |
|----------------------------------|-----------------------------------|----------|-------------|---|
| ITEM CODE | ITEM NAME | QUANTITY | PRESCRIBER | |
| AR33197 | ABACAVIR / LAMIVUDINE 60/30 MG CP | 1 | James Smith | |

Prescribers

You can show, add and edit prescribers in just the same way as you do for patients.

Simply tap the “Prescribers” toggle button at the top of the window:

To edit a prescriber, tap the edit (pen icon) button for the row you wish to edit. You're then shown the prescriber's details:

Prescriber Details

First name
is required

Last name
is required

Registration code
is required

Email

Phone

Address 1

Address 2

Cancel

Save

As for patients, only when you've entered all the required fields you'll be able to save the record.

Dispensary

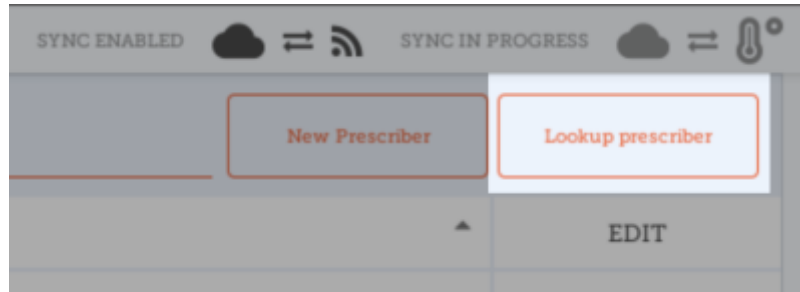
mSupply

SYNC ENABLED

| Patients | | Prescribers | | | New Prescriber |
|----------|------------|-------------|--|-------------|----------------|
| CODE | FIRST NAME | LAST NAME | | EDIT | |
| J-3234 | Jasmine | McKewen | | <div></div> | |
| JS-987 | James | Smith | | <div></div> | |

Searching for a Prescriber (on the server)

- If a prescriber does not exist in your current store, and you have internet access, you can search for the prescriber on the server
- Click the **Lookup prescriber** button



- You'll see a new window
- Enter some or all of the prescriber's first name, last name and/or Registration code
- Click **Search**

Lookup prescriber

Last name

p

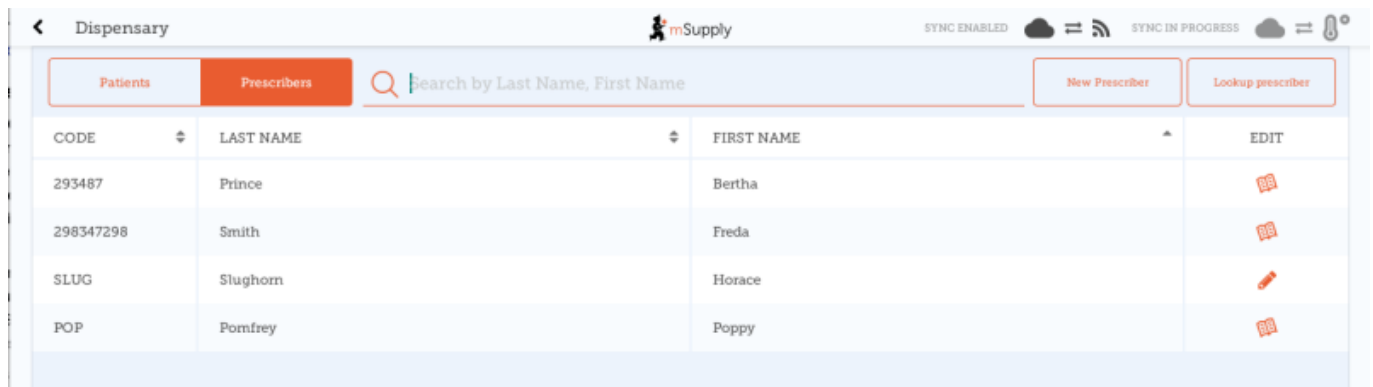
First name





Registration code

Search

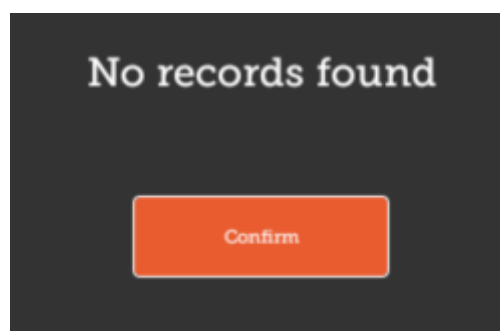
| | | |
|--------|---------|--------|
| Bertha | Prince | 293487 |
| Poppy | Pomfrey | |

- You will see a list of prescribers which are configured on the server, but which are not in your local store
- If you see the prescriber you are looking for, click their name. This will copy their details to your local store and they will appear in your prescriber list



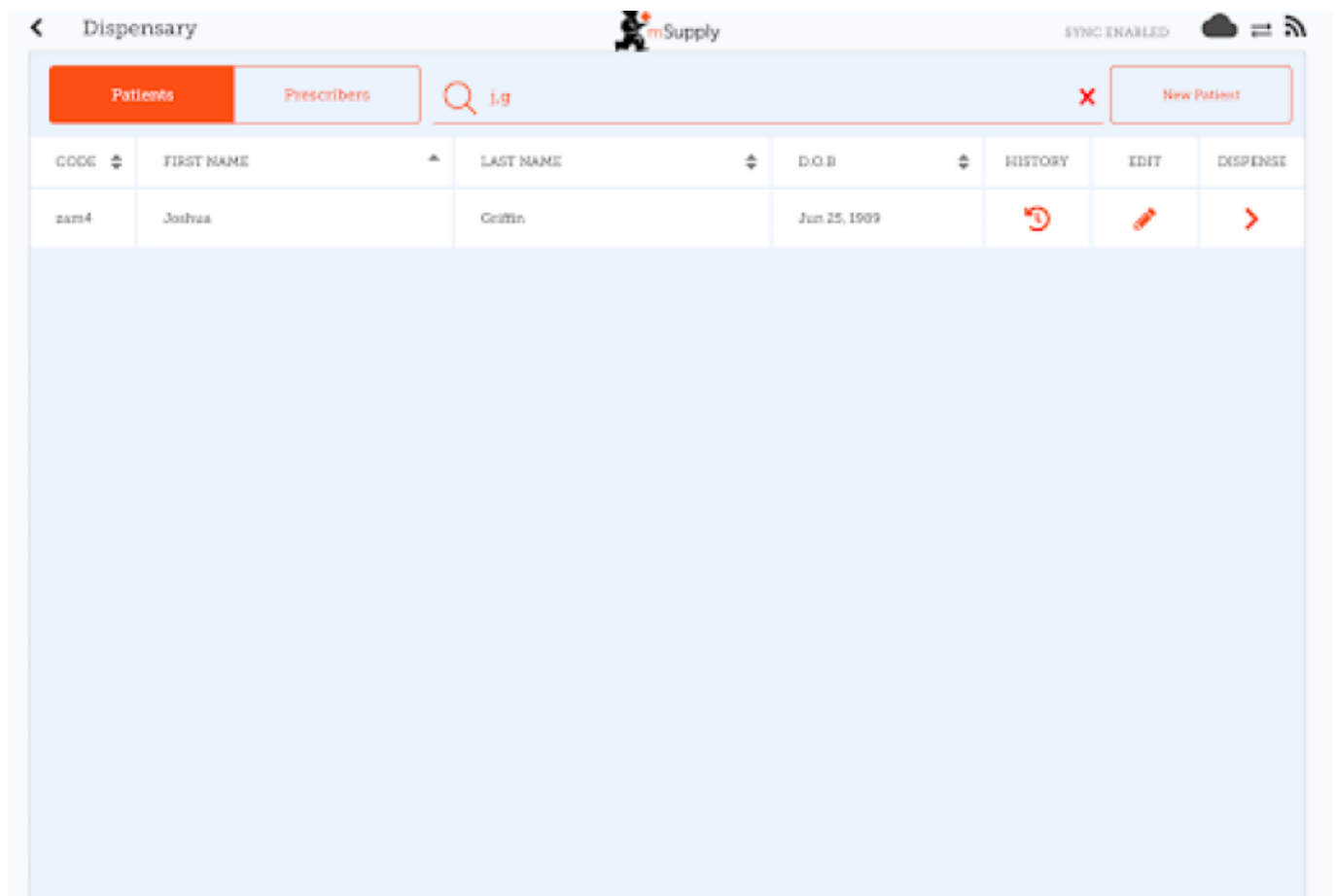
| CODE | LAST NAME | FIRST NAME | EDIT |
|-----------|-----------|------------|---|
| 293487 | Prince | Bertha |  |
| 298347298 | Smith | Freda |  |
| SLUG | Slughorn | Horace |  |
| POP | Pomfrey | Poppy |  |

- Note though, that you cannot edit this prescriber. This is indicated by the book icon in the edit column, rather than the pencil which shows for your local prescribers.
- If no prescribers match your criteria you will be shown the message below. Try making your search more general, for example search just for the first letter of their name



Dispensing to a patient

- Firstly, find the patient to dispense to (as above for viewing/editing a patient)
- Then click the **Dispense** button on that row.



Dispensing is a three step process. Each step must be completed before you can move to the next step

1. Step 1 you must select a prescriber by clicking on the SELECT icon
 - NOTE: You can press the HISTORY and EDIT icons next to the patients name to edit the patients details or view their history at any time.
 - You can filter the list using the search bar
 - Once you have selected a prescriber, you can edit the prescriber at any time using the EDIT icon next to the prescribers name
2. Step 2: You must select an item to dispense by selecting the row on the left hand side. You can filter the items using the search bar

Prescription 922

SYNC ENABLED

1 Select the prescriber

2 Select items

3 Finalise

Patient: Joshua Griffin

Prescriber: Jasmine McKewen

Click on an item to add it

| CODE | NAME | QUANTITY |
|-----------|---|----------|
| AR33197 | ABACAVIR / LAMIVUDINE 60/30 MG CP | 59 |
| AM18032-0 | ACIDE FOLIQUE 5 MG CP | 1 |
| AM12040 | ACIDE NIFLUMIQUE 400 MG SUPPO | 3 |
| AM03065-0 | ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ | 8 |
| AR47015 | AIGUILLE POUR PRELEVEMENT 21G | 16 |
| AR47016 | AIGUILLE POUR PRELEVEMENT 23G | 30 |
| AM02080-0 | ALBENDAZOLE 400 MG CP | 4 |
| AM02080 | ALBENDAZOLE 400 MG CP | 96 |
| AY02020 | AMODIAQUINE/ARTESUNATE 100/270 MG ADULTE PLQ/6 CP | 20 |
| AY02015 | AMODIAQUINE/ARTESUNATE 100/270 MG ENFANT (6-14 ANS) PLQ/3 CP | 3 |
| AY02027 | AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-11 MOIS) PLQ/3 CP | 27 |

Cancel Next

You must select at least one row to continue.

Once you select an item, you can adjust the quantity using the + and - buttons, or type quantity into the text area (tap first to bring up the keyboard).

Prescription 922

SYNC ENABLED

1 Select the prescriber

2 Select items

3 Finalise

Patient: Joshua Griffin

Prescriber: Jasmine McKewen

| CODE | NAME | QUANTITY |
|-----------|---|----------|
| AR33197 | ABACAVIR / LAMIVUDINE 60/30 MG CP | 58 |
| AM18032-0 | ACIDE FOLIQUE 5 MG CP | 1 |
| AM12040 | ACIDE NIFLUMIQUE 400 MG SUPPO | 3 |
| AM03065-0 | ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ | 8 |
| AR47015 | AIGUILLE POUR PRELEVEMENT 21G | 16 |
| AR47016 | AIGUILLE POUR PRELEVEMENT 23G | 30 |
| AM02080-0 | ALBENDAZOLE 400 MG CP | 4 |
| AM02080 | ALBENDAZOLE 400 MG CP | 96 |
| AY02020 | AMODIAQUINE/ARTESUNATE 100/270 MG ADULTE PLQ/6 CP | 20 |
| AY02015 | AMODIAQUINE/ARTESUNATE 100/270 MG ENFANT (6-14 ANS) PLQ/3 CP | 3 |
| AY02027 | AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-11 MOIS) PLQ/3 CP | 27 |

ABACAVIR / LAMIVUDINE 60/30 MG CP

AR33197

Usage directions

1

Cancel

Next

You can remove an item using the **X** button.

Type directions for the item into the directions text area.

Once you've updated the quantity, the Next button is available and you can continue to step 3.

Note that clicking cancel, or navigating away from this prescription will **DELETE** this prescription

Prescription 922

SYNC ENABLED

1 Select the prescriber

2 Select items

3 Finalise

Patient: Joshua Griffin

Prescriber: Jasmine McKewen

| CODE | NAME | QUANTITY |
|-----------|---|----------|
| AR33197 | ABACAVIR / LAMIVUDINE 60/30 MG CP | 58 |
| AM18232-0 | ACIDE FOLIQUE 5 MG CP | 1 |
| AM12040 | ACIDE NEFLUMIQUE 400 MG SUPPO | 3 |
| AM03065-0 | ACIDE TRANEXAMIQUE 500 MG / 5 ML AMP INJ | 8 |
| AR47015 | AIGUILLE POUR PRELEVEMENT 21G | 16 |
| AR47016 | AIGUILLE POUR PRELEVEMENT 23G | 30 |
| AM02090-0 | ALBENDAZOLE 400 MG CP | 4 |
| AM02090 | ALBENDAZOLE 400 MG CP | 96 |
| AY02020 | AMODIAQUINE/ARTESUNATE 100/275 MG ADULTE PLG/6 CP | 20 |
| AY02015 | AMODIAQUINE/ARTESUNATE 100/275 MG ENFANT (6-14 ANS) PLG/3 CP | 3 |
| AY02027 | AMODIAQUINE/ARTESUNATE 25/67.5 MG ENFANT (0-11 MOIS) PLG/3 CP | 27 |

ABACAVIR / LAMIVUDINE 60/30 MG CP

AR33197

Usage directions

Cancel Next

- Step 3: You can view the final results of the prescription and add any other details such as a comment.

Prescription 922

msupply

SYNC ENABLED

1 Select the prescriber

Patient Joshua Griffin

Comment:

2 Select items

Item Details

ABACAVIR / LAMIVUDINE 60/30 MG CP 3

Code AB33297

Directions

3 Finalise

Prescriber Jasmine McKewen

Cancel Complete

Tapping the **Complete** button will finalise the prescription. That means that it's locked- you can't edit it any more.

The screenshot shows the 'Prescription 922' screen in the mSupply application. At the top, there's a header with the mSupply logo, 'SYNC ENABLED', and a signal icon. Below the header, a progress bar indicates three steps: 1. Select the prescriber, 2. Select items, and 3. Finalise. Step 1 is currently active, showing 'Patient: Joshua Griffin' and 'Prescriber: Jasmine McKewen'. A 'Comment:' field is visible. Step 2, 'Select items', is partially visible, showing 'Item Details' for 'ABACAVIR / LAMIVUDINE 60/30 MG CP' with a quantity of '3'. The 'Code' is 'AB33297' and 'Directions' are listed. At the bottom right, there are 'Cancel' and 'Complete' buttons. Red circular icons with numbers 1, 2, and 3 are placed above the respective steps in the progress bar.

That was easy!. If you've enabled payments, you can go to the next step to receive payment. If not, you'll continue and dispense the next prescription.

Payments

The payments module needs to be configured on the server, so if it's turned off, you won't see it. Configuration instructions are [here](#) The 2 configuration settings that must be set to “true” are:

- usesDispensarymodule
- usesPaymentsmodule

Once enabled, when you arrive at the summary page where you check the details of a prescription, you will be shown a payment summary and each item will show its price:

Prescription 924

1 Select the prescriber ——— 2 Select items ——— 3 Finalise

Patient: Joshua Griffin Prescriber: Jasmine McKewen

Comment: _____

Item Details

ABACAVIR / LAMIVUDINE 60/30 MG CP 3

Code: AR33197

Directions: _____

Payment

Espèce: _____

Payment Amount 30.00

Available credit: 0.00

Credit used: 0.00

Subtotal: 30.00

Change required: 0.00

Total 30.00

Cancel Complete

The dropdown list under the “Payment” allows you to select the type of the payment. (Types are configured on the server).

Payment

Espèce

Chèque

Carte visa

Paiement mobile

Payment Amount: 0.00

- The **Payment Amount** is the amount the patient is paying
- If they have any available credit, this will be listed under the **Payment Amount**
- There can only be a **Payment Amount** less than the **Total**, if the patient has sufficient available credit to cover the difference.
- The amount of credit is shown under **Credit Used**
- The change required is the amount of change to give to the patient
- It is only possible to finalise a prescription when payments are enabled, when the payment amount is a valid value

Here's an example if the patient doesn't have enough credit:

Prescription 924

msupply

SYNC ENABLED

1 Select the prescriber

2 Select items

3 Finalise

Patient: Joshua Griffin

Prescriber: Jasmine McKewen

Comment:

Item Details

ARACAVIR / LAMIVUDINE 60/30
MG CP 3

Code: AR33297

Directions:

Payment

Select an insurance policy

Espèce

Payment Amount: 5.00

Available credit: 0.00
Credit used: 3.00
Not enough credit

Subtotal: 30.00
Insurance discount rate: 00%
Insurance discount amount: 24.00
Change required: 0.00

Total: 6.00

Cancel Complete

And here's an example of where the payment gave you more in cash than the amount to pay, and you need to give them back change:

Prescription 924

1 Select the prescriber — **2 Select items** — **3 Finalise**

Patient: Joshua Griffin

Prescriber: Jasmine McKewen

Comment: _____

Item Details

ABACAVIR / LAMIVUDINE 60/30 MG CF 3

Code: AR33197

Directions: _____

Payment

Select an insurance policy: _____

Espèce: _____

Payment Amount

| | |
|---------------------------|-------------|
| Available credit | 0.00 |
| Credit used | 0.00 |
| <hr/> | |
| Subtotal | 30.00 |
| Insurance discount rate | 80% |
| Insurance discount amount | 24.00 |
| Change required | 4.00 |
| <hr/> | |
| Total | 6.00 |

Cancel Complete

Insurance

If the server has insurance providers enabled, the mobile store will also.

This will enable the insurance drop-down list and the **add** button (The orange “plus” button to the right):

Prescription 924

1 Select the prescriber 2 Select items 3 Finalise

Patient: Joshua Griffin Prescriber: Jasmine McKewen

Comment: _____

Item Details

ARAGAVIR / LAMIVUDINE 60/30 MG CP 3

Code: AR33597

Directions: _____

Payment

Select an insurance policy

Espèce

Payment Amount: 30.00

Available credit: 0.00
Credit used: 0.00

Subtotal: 30.00
Insurance discount rate: 0%
Insurance discount amount: 0.00
Change required: 0.00

Total: 30.00

Cancel Complete

When entering the payment details, if the patient has an insurance policy, you can select it from the drop-down list:

Payment

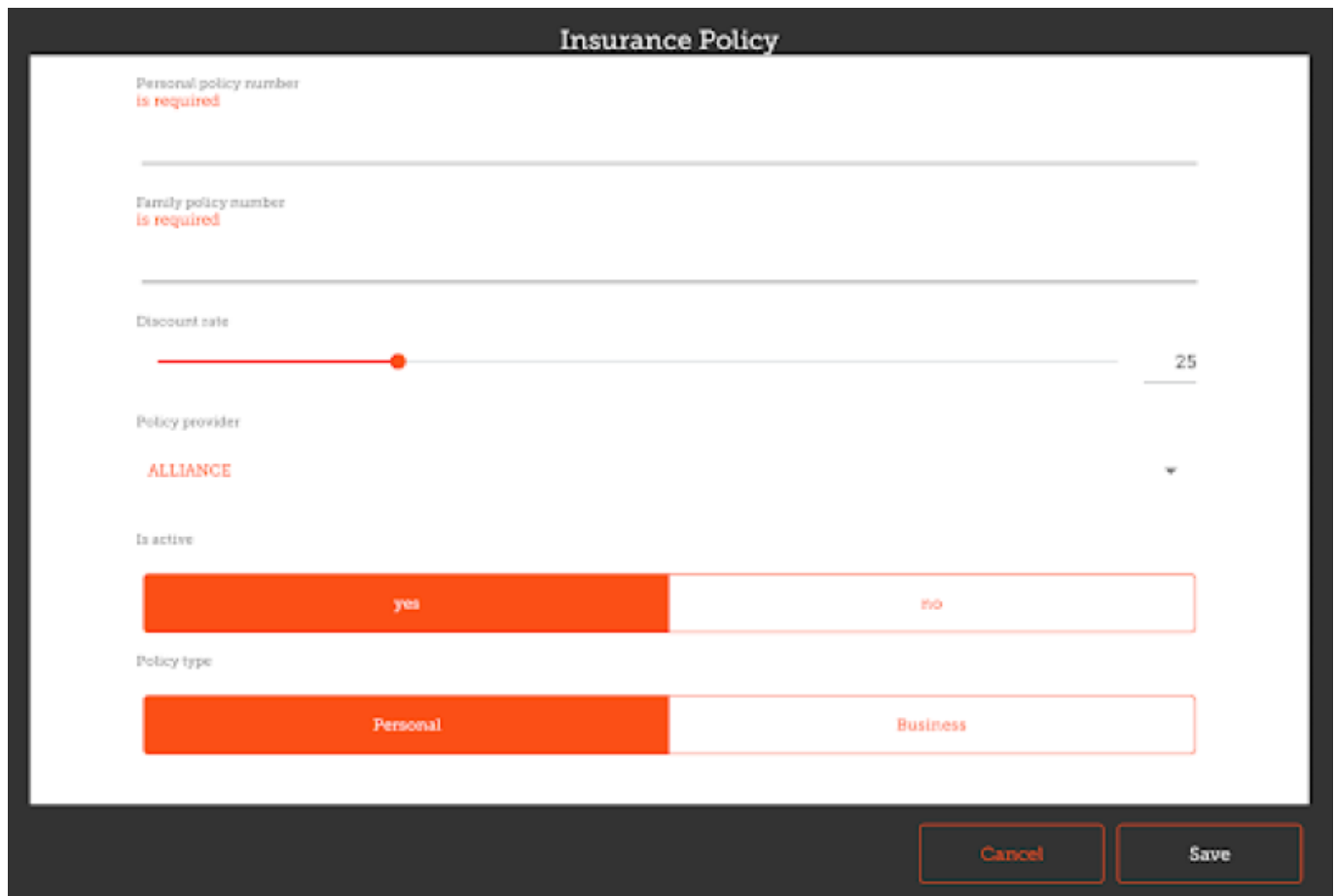
Select an insurance policy

123123 456

Payment Amount: 22.50

You can use the **Edit** (the “pen”) or **Add** (the “plus”) buttons to add or edit insurance policies.

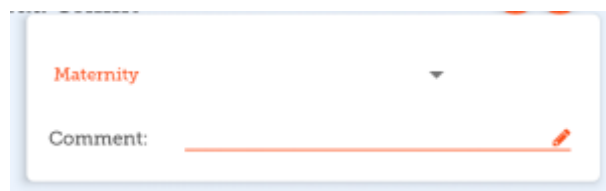
If you click the **Add** button you can add an insurance policy:



The screenshot shows the 'Insurance Policy' form. It includes fields for 'Personal policy number' and 'Family policy number', both marked as 'required'. A 'Discount rate' slider is set to 25. The 'Policy provider' dropdown is set to 'ALLIANCE'. The 'Is active' toggle is set to 'yes'. The 'Policy type' toggle is set to 'Personal'. At the bottom right are 'Cancel' and 'Save' buttons.

The **Save** button is only enabled when you've entered a valid value in each field that is labelled as "required".

If you have set up transaction categories on the server, then you'll be able to choose one at the top left of the window:



The screenshot shows a dropdown menu with 'Maternity' selected. Below it is a 'Comment:' field with a red pencil icon for editing.

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