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**NeedsReview** 

## **ColdChain**

## Hardware issues with mSupply ColdChain

## Minimum hardware requirements

mSupply **ColdChain** requires slightly higher specifications than standard mSupply Mobile Android device hardware requirements. The following are recommended minimums for the mSupply Mobile device when using **ColdChain**:

- Tablet with 10.1 inch display
- Android Version 8.1
- Screen resolution of 800w x 1280h

## **Connecting to power**

Once the mSupply ColdChain application is open on the device, it will prevent the device from going to sleep. For this reason, we recommend you keep the device connected to a power supply when using mSupply ColdChain.

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Last update: 2021/02/14 21:50

