[NeedsReview](#)

ColdChain

Hardware issues with mSupply ColdChain

Minimum hardware requirements

mSupply **ColdChain** requires slightly higher specifications than standard mSupply Mobile [Android device hardware requirements](#). The following are recommended minimums for the mSupply Mobile device when using **ColdChain**:

- Tablet with **10.1 inch** display
- Android Version **8.1**
- Screen resolution of **800w x 1280h**

Connecting to power

Once the mSupply ColdChain application is open on the device, it will prevent the device from going to sleep. For this reason, we recommend you keep the device connected to a power supply when using mSupply ColdChain.

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