



## Setting up mSupply Mobile - on the Server



The following details the steps of setting up mSupply from your organisation's mSupply Server

Note - the [mSupply Support Team](#) will complete these steps for you.

The following instructions are for your information only.



As of 2019-10-24, this process is largely manual, with sync sites and stores needing to be created by an operator, one-by-one with a few small bits of code to make some of these processes quicker and more reliable. There is a plan to develop a tool by which virtually all of the process can be automated. Even with such a tool, *at least* the following information will need to be provided manually:

- Store name
- Customer name from which the store is being created (normally the case)
- Item master list controlling visibility for the store

## Requirements

- A server running mSupply with a web server license registered
- Sync server has a static IP and any network permissions required configured
- A mobile tablet fitting the recommended specifications [here](#)

## General approach

**EACH** mobile store needs to have these:

1. [Create sync site](#)
2. [Create and configure store](#)
3. [Create User\(s\) to access the stores.](#)


If the stores being created from existing customers in an existing mSupply system, then an additional step needs to be carried out: [Merge the existing customer name with the new store](#). There is some footrunner code that can facilitate this for multiple sites - see [2. Create store from existing customer name using store\\_create\\_from\\_name](#), below.

**However**, Any unfinalised CIs from supplying stores to these existing customers need to be finalised first. On a system with supplying stores on multiple sync sites, this can take a long time. Start early, and if possible, ask the supplying stores to refrain from creating new CIs until the merging is done...

If you try to do the merge before finalising unfinalised customer invoices, you will get an error message, and as that message indicates, the merge will not proceed:



Alert



Returned:The name GORDANS UC is associated with 12 unfinalised customer invoice(s). Please finalise these before proceeding.

OK

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