

Initialising the store

After installing the mSupply Mobile app, you must initialise the data for the mSupply Store that the device is going to be used in. Most of the work is actually done by mSupply but you will need to set the store credentials on the device.



When first syncing the new device the amount of records to sync may be large (say around 50,000). This could take hours to sync, especially over a poor internet connection. For this reason it is possible for you to limit how many months of transactions and stocktakes you want to include. Limit the sync range below explains how to limit the sync date range if this is required.

When you open mSupply Mobile, the first screen looks as follows:

The screenshot shows the mSupply Mobile app's initial setup screen. At the top, there is the mSupply logo, which consists of a black silhouette of a person carrying a red cross, followed by the text 'mSupply'. Below the logo are three input fields with labels: 'Primary Server URL', 'Sync Site Name', and 'Sync Site Password'. At the bottom of the screen is a 'Connect' button. The version number 'v2.1.0-rc7' is visible at the bottom right of the screen.

- **PRIMARY SERVER URL:** Please enter the correct URL for your mSupply Server, this uses HTTPS protocol for security. For example: https://your_organisation.msupply.org
- **SYNC SITE NAME:** The site name as configured on the primary server.
- **SYNC SITE PASSWORD:** The password for the sync site as configured on the primary server.

Once you have entered the information, click **Connect** to start sync.



Initialisation can take between 1 and 15 minutes depending on the number of records on the server related to the site being synced.



Related Links

- [mSupply mobile User Guide](#)

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