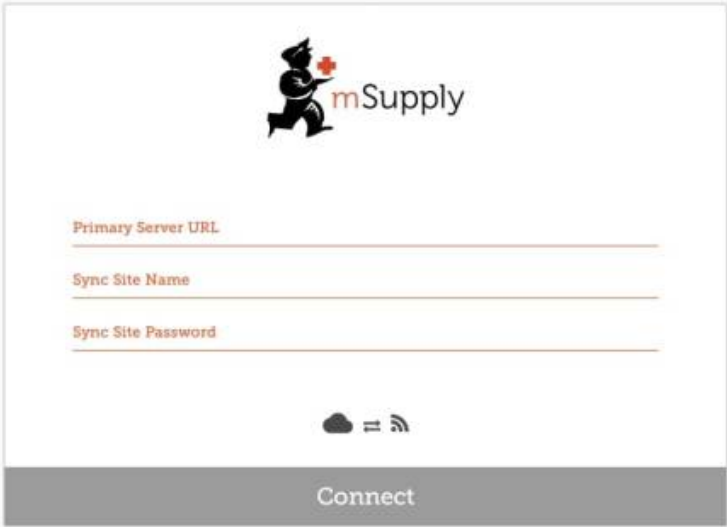


Initialising the store

After installing the mSupply Mobile app, you must do an initialisation of the data for the mSupply Store that the tablet is going to be used in.

Entering the store credentials


On opening the mSupply Mobile app, the first screen looks as follows:



The image shows the first screen of the mSupply Mobile app. At the top, there is a logo featuring a stylized figure holding a red cross, followed by the text 'mSupply'. Below the logo, there are three input fields with labels: 'Primary Server URL', 'Sync Site Name', and 'Sync Site Password'. Each label is in a small, light blue font. Below these fields, there is a small icon of a cloud connected to a Wi-Fi symbol. At the bottom of the screen, there is a large grey button labeled 'Connect'. In the bottom right corner of the screen, the version number 'v2.1.0-rc7' is visible.

You must enter:


- The correct URL for your mSupply Server, this uses HTTPS protocol for security, e.g. https://your_organisation.msupply.org
- Sync site name as configured on the Primary Server
- Password for the sync site as configured on the Primary Server



[https://my.server.org:\(mySSLportNumber\)](https://my.server.org:(mySSLportNumber))


[My clinic's sync site name](#)

[*****](#)



[**Connect**](#)


Once you have entered the information, click “Connect” to start sync:



<http://192.168.4.16:8088>

[demo_clinic](#)

[****](#)



[**Initialising...**](#)

Initialisation can take between 1 and 15 minutes, depending on the number of records on the server related to the site being synced. Once the server has found all the records to sync, mSupply Mobile

will start pulling them adaptively between 20 and 500 records at a time depending on the connection speed. If connection is lost or you closed the app, you can resume sync where it stopped by entering the exact same details. It will start again from scratch if you get it wrong before getting it right again!



Logging in to the store

Once complete, you will be taken to the login screen. For guidance beyond here see the [mSupply Mobile user guide](#).

Limiting the sync date range

When first syncing the new device the amount of records to sync may be large (say around 50,000). This could take hours to sync, especially over a poor internet connection. For this reason it is possible for you to limit how many months of transactions and stocktakes you want to include.

The screenshot shows the "Edit store" window from the "Demo Clinic" application. The window has a title bar with standard macOS window controls. Below the title bar, there are four tabs: "Visibility", "Synchronization", "Custom fields", and "Master Lists". The "Custom fields" tab is currently selected and highlighted in blue.

Below the tabs, there are two icons with labels:

- A plus icon labeled "New line".
- A minus icon labeled "Delete line(s)".

The main area of the window contains a table with two columns: "Field label" and "Field value". The table has alternating light blue and white rows. The first row contains the text "syncMonths" under "Field label" and the number "3" under "Field value". There are several empty rows below the first one.

At the bottom right of the window, there are two buttons: "Cancel" and "OK".

1. Change the store **Synchronisation type** from **collector** to **active** or **none** to unlock editing custom fields
2. Add a new line setting the **Field label** to **syncMonths** and the **Field value** to the number of months you wish to include
3. To edit the custom field double-click on the line
4. Change the store synchronisation type back to **collector**

Now whenever a sync is carried out the store will only sync transactions and stocktakes for the previous X months.

Related Links

- mSupply mobile User Guide

Previous: [Preparing the device](#) | | Return to: [Setting up mSupply Mobile](#)

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