

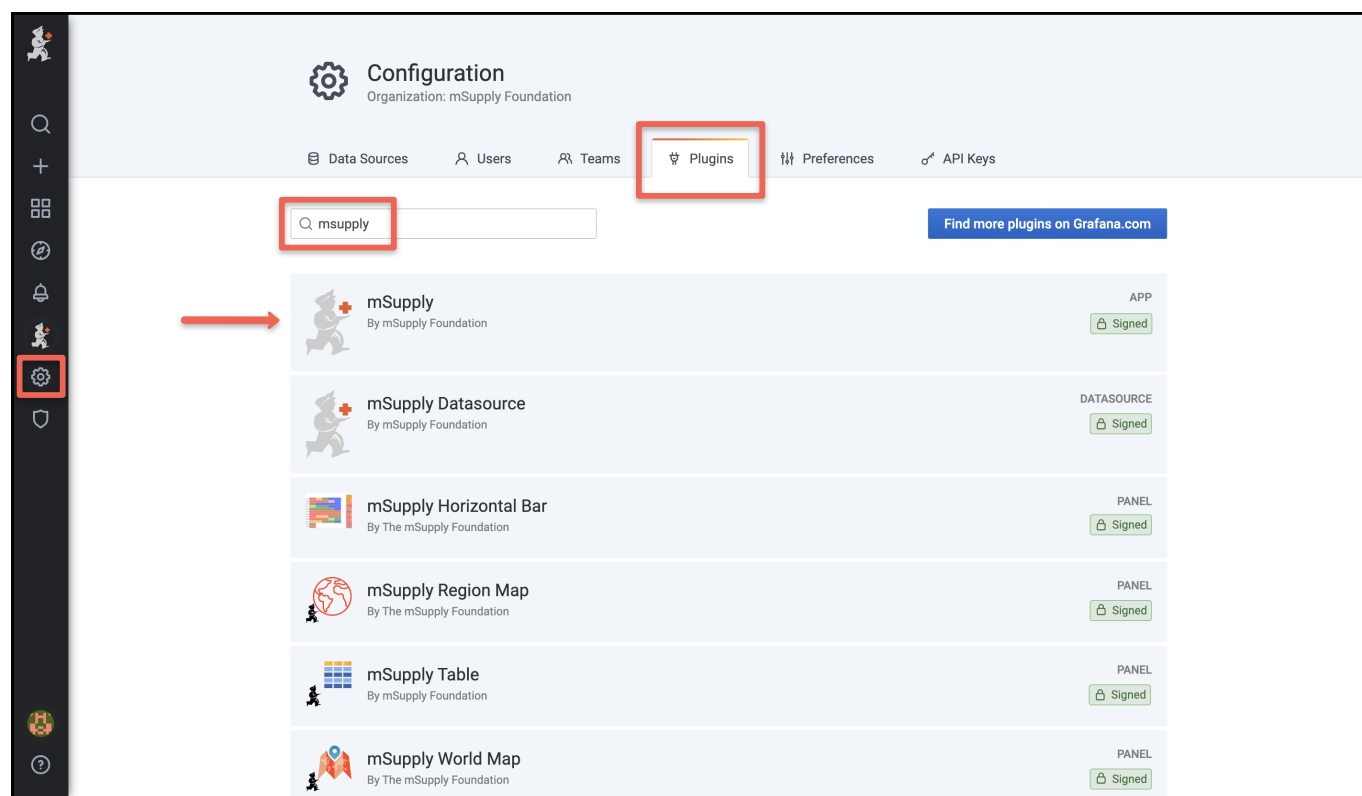
# Scheduled Emailed Reports

This is a custom plugin which will need to be installed on your server. Contact mSupply support if this plugin is not available to you.

NOTE: you need to have Grafana administrative rights to set up and use this plugin.


## Initial Plugin Setup

1. Click on **Settings** on the sidebar menu (on the left-hand side of the mSupply Dashboard).
2. Select the **Plugins** tab.
3. Search for “mSupply”.
4. Click on the mSupply option.
5. Click **Enable** for the mSupply plugin.




Once enabled, the mSupply icon will be displayed on the sidebar menu above the settings button.

The App Configuration window will open and you will need to complete this form before you start to use the reporting functionality.

 **Plugins / mSupply**  
mSupply Foundation

[Readme](#) [App Configuration](#)

 Signed

Grafana Labs checks each plugin to verify that it has a valid digital signature. Plugin signature verification is part of our security measures to ensure plugins are safe and trustworthy.

[Read more about plugins signing](#)

### Grafana Details

Grafana username	<input type="text" value="Grafana username"/>
Grafana password	<input type="password" value="Grafana password"/>
Grafana URL	<input type="text" value="Grafana URL"/>

### Email Details

Email address	<input type="text" value="Email address"/>
Email password	<input type="password" value="Email password"/>
Email host	<input type="text" value="smtp.gmail.com"/>
Email port	<input type="text" value="587"/>

### Datasource Details

Datasource	<input type="text" value="Choose"/>
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**Save details**  
Save and update the newly added information.

[Documentation](#) | [Support](#) | [Community](#) | [Open Source](#) | v7.5.0 (b144fb1a9f) | [New version available](#)

Please enter your administrator **Grafana Details**:

- Username and password
- URL for your mSupply Web Dashboard

Please enter the **Email Details** for the account from which emails will be sent:

- Email address and password
- Email host and port (from your email provider: this will be the same details that you would enter when creating a new email account)



Your email provider's security settings may require additional steps to allow email setup.

For **Datasource**, please select the source location for your mSupply data. In most cases this will be *PostgreSQL*. If you are not sure, please check with your mSupply consultant.

Once completed, please select **Submit**.

- If the form is incomplete or the information provided is incorrect, you will receive an error message on submission. Please follow the instructions given in the error message.
- On successful submission, you will receive the following message:



Selecting **Disable** will deactivate the mSupply plugin and you will need to repeat the above in order to enable it again.

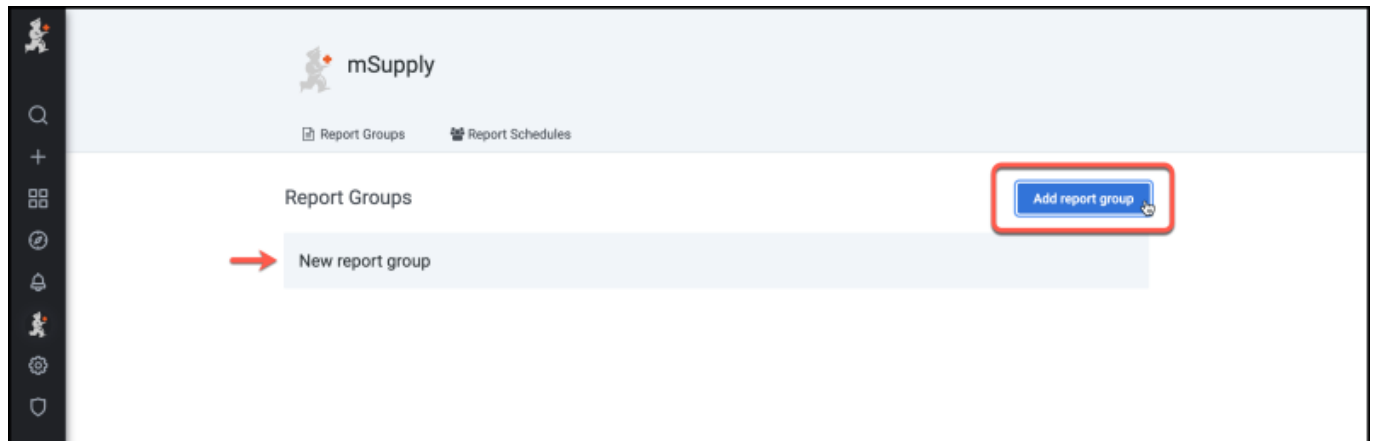
You are now ready to get started creating Reporting Groups!

## Setting Up a Report Group

To access report groups, select the mSupply icon from the sidebar menu and select **Report Groups** from the drop-down menu.



In the following window select **Add report group**. This will create a **New report group** as seen below – click on this row to edit the report group details.



Edit report group details page:

The 'Edit Report Group' form is displayed. It features a 'DELETE' button in the top right corner. The 'Edit details' section contains two text input fields: 'Name' with the value 'New report group' and 'Group description' with the value 'Description'. The 'Users' section includes a search bar labeled 'Search for users' and a list of five users, each with a checkbox and the text 'NO EMAIL FOR THIS USER': 'Thet', 'Sussol', 'HTY\_B', 'Clinic Reviewer', and 'MLM'.

In the **Edit details** section there are free-text boxes for:

- Name
- Group description

Then select the users that you want to be in your report group.

- A list is provided of all mSupply users
- mSupply users without an email address will appear in the list but are not selectable



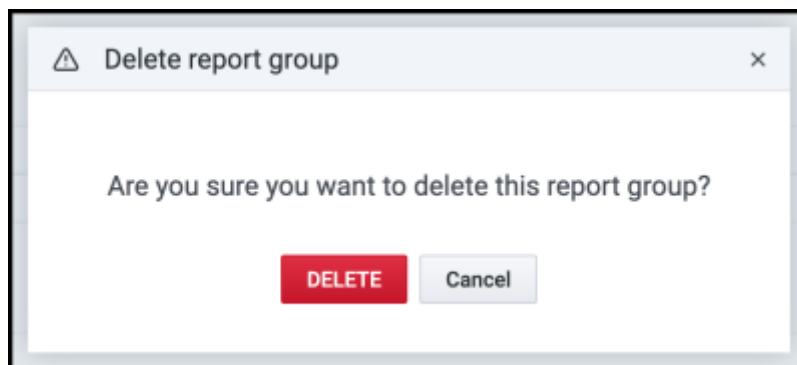
New users (or changes to a user's details) will only be updated from mSupply into the Dashboard



every 24 hours. If you require an immediate update for Reports, please complete a manual export from mSupply to the Dashboard.

To save and close press the **X** in the top right corner.

**Delete** will remove the report group. You will receive a prompt to confirm deletion.



## Setting Up a Report Schedule

To access Report schedules, select the mSupply icon from the sidebar menu and select **Report schedules** from the drop-down menu.



In the following window select **Add schedule**. This will create a **New report schedule** as below – click on this row to edit the schedule details.



Edit report schedule details page:

The screenshot shows the 'Edit Report Schedule' form. It has a title bar with a close button. Below the title, there's a section for 'Edit details' with a plus icon. This section contains six input fields: 'Name' (with a plus icon), 'Description' (with a plus icon), 'Report group' (with a plus icon and a dropdown arrow), 'Report interval' (with a plus icon and a dropdown arrow), 'Report time' (with a plus icon and a dropdown arrow), and 'Report day' (with a plus icon and a dropdown arrow). To the right of these fields are two buttons: 'DELETE' (red) and 'SEND TEST' (blue). Below the 'Edit details' section is a section titled 'Available Panels' with a plus icon. This section contains five checkboxes: 'Transactions per Store', 'Overall Status', 'Last 10 Temp Records', 'Stock at risk', and 'Stock to be discarded'.

In the **Edit details** section:

- Name: free-text box that will also be the email subject.
- Description: free-text box
- Report group: select the name of the group that should receive the report
- Report interval: select the required reporting period from the drop-down box



The emails will be sent according to the selected



interval from the time the report schedule is created. For example, if a daily schedule is set up at 9am on 1 January 2021, the email will be sent every day at 9am from 2 January 2021.

Then select from the **Available Panels** to be displayed in the report:

- Any number of panels can be selected. Each panel will be on a separate worksheet in an attached Excel workbook - refer [Report template](#).
- Only “table” panels are supported.

For each panel selected, you will also need to specify the **Variables** to be displayed in the emailed report. This is done via the drop-down boxes that will be displayed once a panel is selected as shown in the below example for Expiry Items.

Using the drop-down boxes, you can choose the variables (in this case *Store* and *Item*) that you want displayed in the emailed report. Only the variables displayed within the Report Schedule screen are available for each panel.

The Grafana format of variables must be in the form: `${variable}` or `${variable:sqlstring}`. Other formats are not supported for dashboard reports. <sup>1)</sup>

Grafana macros are not supported with the following exception:

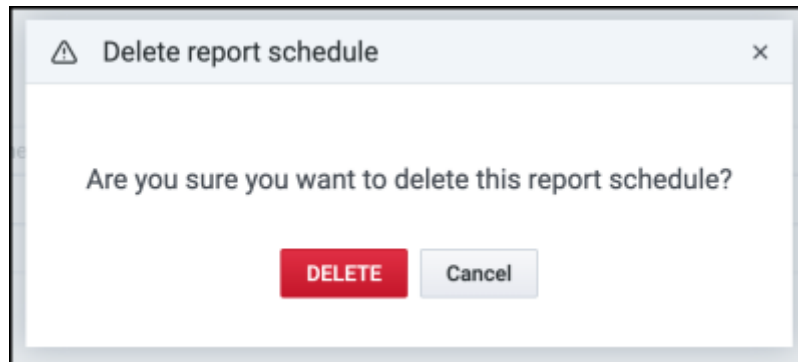
- The `$_timeFrom` and `$_timeTo` and `$_timeFilter` macros are supported using a Lookback variable. The `$_timeTo` date is set to date of report creation. The `$_timeFrom` will then be calculated as (`$_timeTo` - Lookback).
- For example, if you set a lookback period of 7 days and create a daily report starting on 1 January 2021. The first report's `$_timeFrom` will be 24 December 2020 and the `$_timeTo` will be 1 January 2021. The second report's `$_timeFrom` will be 25 December 2020 and the `$_timeTo` will be 2 January 2021. <sup>2)</sup>

Once you have selected your variables, you can press **Send Test** button (top right corner). Please note:

- **Send Test** will not affect the timing of the schedule (the timing of the schedule is dependent on the time you save and close the report schedule)
- **Send Test** will send the email to all users in the report group!

To save and close press the **X** in the top right corner.

**Delete** will remove the report schedule. You will receive a prompt to confirm deletion.



## Report Template

The panels selected in a report schedule will be sent via email in an Excel workbook:

- Each panel will be on a separate worksheet.
- Each worksheet will display in the title:
  - Date of Creation
  - Name of the Panel

1)

For more information on variables please refer to [Grafana variables](#)

2)

For more information on macros, please refer to [Grafana macros](#)

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